Public Document Pack

Mid Devon District Council

Scrutiny Committee

Monday, 6 January 2020 at 2.15 pm Exe Room, Phoenix House, Tiverton

Next ordinary meeting Monday, 27 January 2020 at 2.15 pm

Those attending are advised that this meeting will be recorded

Membership

Cllr F W Letch

Cllr W Burke

Cllr R J Chesterton

Cllr Mrs C P Daw

Cllr R Evans

Cllr Mrs I Hill

Cllr B Holdman

Cllr B A Moore

Cllr R L Stanley

Cllr Ms E J Wainwright

Cllr B G J Warren

Cllr A Wilce

AGENDA

Members are reminded of the need to make declarations of interest prior to any discussion which may take place

1 Apologies and Substitute members

To receive any apologies for absence and notices of appointment of substitute Members (if any).

2 Declaration of Interest Under the Code of Conduct

Councillors are reminded of the requirement to declare any interest, including the type of interest, and reason for that interest, either at this stage of the meeting or as soon as they become aware of that interest.

3 Public Question Time

To receive any questions relating to items on the Agenda from members of the public and replies thereto.

Note: A maximum of 30 minutes is allowed for this item.

4 Member Forum

An opportunity for non-Cabinet Members to raise issues.

5 Minutes of the Previous Meeting (Pages 5 - 8)

Members to consider whether to approve the minutes as a correct record of the meeting held on 2nd December.

The Committee is reminded that only those members of the Committee present at the previous meeting should vote and, in doing so, should be influenced only by seeking to ensure that the minutes are an accurate record.

6 Decisions of the Cabinet

To consider any decisions made by the Cabinet at its last meeting that have been called-in.

7 Chairman's Announcements

To receive any announcements that the Chairman of Scrutiny Committee may wish to make.

8 Carbon Baseline Report (Pages 9 - 22)

Following the Climate Change Declaration in June 2019, to receive information discussed at the Cabinet meeting on 19th December outlining decisions and plans to reduce carbon emissions.

9 **Member Development Annual Update** (Pages 23 - 28)

To receive a report from the Member Services Manager on Member Development.

10 **Performance and Risk** (Pages 29 - 64)

To provide Members with an update on performance against the corporate plan and local service targets for 2019-2020 as well as providing an update on the key business risks.

11 Scrutiny Officer Update

12 **Forward Plan** (*Pages 65 - 78*)

Members are asked to consider any items within the Forward Plan that they may wish to bring forward for discussion at the next meeting.

13 Identification of Items for Future Meetings

Members are asked to note that the following items are already identified in the work programme for the next meeting:

- Cabinet Member for Community Well Being
- Draft Budget
- Whistle Blowing 6 Month Update
- Performance and Risk
- 5G Information

- Anaerobic Digesters in Mid Devon Update
- Scrutiny Officer Update

Note: - this item is limited to 10 minutes. There should be no discussion on items raised.

Stephen Walford Chief Executive Friday, 27 December 2019

Anyone wishing to film part or all of the proceedings may do so unless the press and public are excluded for that part of the meeting or there is good reason not to do so, as directed by the Chairman. Any filming must be done as unobtrusively as possible from a single fixed position without the use of any additional lighting; focusing only on those actively participating in the meeting and having regard also to the wishes of any member of the public present who may not wish to be filmed. As a matter of courtesy, anyone wishing to film proceedings is asked to advise the Chairman or the Member Services Officer in attendance so that all those present may be made aware that is happening.

Members of the public may also use other forms of social media to report on proceedings at this meeting.

Members of the public are welcome to attend the meeting and listen to discussion. Lift access the first floor of the building is available from the main ground floor entrance. Toilet facilities, with wheelchair access, are also available. There is time set aside at the beginning of the meeting to allow the public to ask questions.

An induction loop operates to enhance sound for anyone wearing a hearing aid or using a transmitter. If you require any further information, or

If you would like a copy of the Agenda in another format (for example in large print) please contact Carole Oliphant on:

Tel: 01884 234209

E-Mail: coliphant@middevon.gov.uk

Public Wi-Fi is available in all meeting rooms.



MID DEVON DISTRICT COUNCIL

MINUTES of a **MEETING** of the **SCRUTINY COMMITTEE** held on 2 December 2019 at 2.15 pm

Present

Councillors F W Letch (Chairman)

W Burke, R J Chesterton, Mrs C P Daw, R Evans, Mrs I Hill, B Holdman, B A Moore, R L Stanley, Ms E J Wainwright,

B G J Warren and A Wilce

Also Present

Councillor(s) R M Deed, G Barnell and L J Cruwys

Also Present

Officer(s): Jill May (Director of Corporate Affairs and Business

Transformation), Kathryn Tebbey (Group Manager for Legal Services and Monitoring Officer), Maria De Leiburne (Solicitor), Clare Robathan (Scrutiny Officer) and Carole

Oliphant (Member Services Officer)

85 APOLOGIES AND SUBSTITUTE MEMBERS (00.01.44)

There were no apologies.

86 DECLARATIONS OF INTEREST UNDER THE CODE OF CONDUCT (00.01.56)

There were no declarations.

87 PUBLIC QUESTION TIME (00.02.18)

Members of the public present asked the following questions in relation to item 8 on the agenda:

- 1. Will the Scrutiny Committee look into independent, and I stress independent, peer reviewed research into the harmful effects of electromagnetic radiation and frequencies and invoke, as have other councils, the precautionary principle until independent research shows this is safe?
- 2. Is it Mid Devon District Councils intention to include discussion or open debate with reference to 5G roll out within any future broadband committee consultation?
- 3. Are you going to add 5G onto future Scrutiny meetings as I am alarmed that 5G is not on your agenda? I urge you to look at all the research and the websites. We are asking for fibre instead of masts. Studies show that infants and children absorb 5 times as much radiation as adults. Can you do a Scrutiny meeting on this subject as soon as possible?

- 4. What are the alternative schemes, pilot schemes that have been successful? Which areas of Mid Devon are included in these schemes and if they are not directly connected to 5G why would 5G be considered over the already successful alternatives?
- 5. I would like to find out if the Gigaclear contract could be resurrected as fibre is a safer way. Local councils have a liability and the loss of pollinators is of great concern. To lose our pollinators affects our food production. Has any impact assessment been done?

In response the Chairman informed members of the public present that the responsible authority for providing broadband was Devon County Council (DCC) and that they were currently conducting a spotlight review into 5G starting with a survey for residents to complete. They could find a link to the DCC survey on the news section of the DCC website. DCC had received over 400 responses to date and would be inviting members of the public who had registered with them to go and talk to County Councillors about their concerns with 5G.

88 **MEMBER FORUM (00.16.51)**

There were no items raised.

89 MINUTES OF THE PREVIOUS MEETING

A Member apologised for comments made at the last meeting and this apology was acknowledged by the members of the Committee.

The minutes of the last meeting held on 28th October 2019 were approved as a correct record and **SIGNED** by the Chairman.

90 DECISIONS OF THE CABINET (00.19.58)

The Committee **NOTED** that none of the decisions made by the Cabinet on 21st November had been called in.

91 CHAIRMAN'S ANNOUNCEMENTS (00.20.08)

The Chairman had no announcements to make.

92 **BROADBAND UPDATE (00.20.19)**

Matt Barrow, Stakeholder Engagement Officer from Devon County Council, (DCC) addressed the Committee and explained that DCC were charged with delivering superfast broadband across the District. He explained that in phase two of the project the region was divided into 6 lots and 5 of these were awarded to Gigaclear. The contract with Gigaclear was not a success and it was therefore terminated. He informed Members that out of approximately 36,800 properties in Mid Devon 30,900 were now connected to superfast broadband.

He explained that the main focus of the project at this time was to procure a contractor to deliver superfast broadband to the properties that Gigaclear had missed. He explained that the procurement process took time and that they would be going out to tender in early 2020 with the contract not expected to start until mid-2021.

He explained to Members that the Government had introduced a voucher scheme in July which was designed for rural communities to club together to procure and install their own superfast broadband. He described some successful communities which had used the scheme to get superfast broadband installed.

In response to questions asked he explained why the Gigaclear contract had failed and why it had taken so long to discover that they had not been delivering on their contract.

Consideration was given to:

- Issues with providing superfast broadband to the 2% of properties in rural areas
- The amount of rural businesses which were affected
- Issues with existing businesses on old broadband connections not being able to connect to new installations of superfast fibre broadband
- Urban properties not being able to access superfast broadband due to legal and commercial issues
- The effect a new Government could have on the procurement process.

He explained that the clear direction of travel was to deliver fibre technology.

93 **FORWARD PLAN (00.57.09)**

The Committee had before it and NOTED the *Forward Plan.

Note: *Forward Plan previously circulated and attached to the minutes.

94 WORK PLANNING SESSION (00.57.30)

The Scrutiny Officer suggested that the Committee split the work programming planning into 2 short discussions.

With regard to the shortlisting considerations Members offered the following observations:

- That items that only affected people across Mid Devon was too prescriptive and that there would be issues that may only affect certain areas of the District
- The need to consider items that the District Council had a control over, like our vehicle fleet.
- The need to agree outcomes of work undertaken and agree targets and how these were measured.

Members brought the following items for consideration for areas to be investigated by the Scrutiny Committee:

- How the Council dealt with staff going through the menopause or menstruation and what was in place to make things better for staff who were suffering
- How did the current procurement process fits in with the environmental aspirations of the Council
- Acting with integrity How do we facilitate the public to engage and come and ask questions. Involving the public on what the council does.
- Future generations and youth How can the Council bring future generations into the decisions being made
- Look at the introduction of teleconferencing for internal meetings
- Introducing communication on what powers and duties the Council has and what areas it should be lobbying County Council and Central Government

Members discussed a suggestion about fly tipping and the introduction of mobile CCTV cameras and were advised by the Deputy Monitoring Officer that covert surveillance on the public was regulated under the RIPA legislation.

95 **IDENTIFICATION OF ITEMS FOR FUTURE MEETING (01.17.47)**

Members agreed for the following items to be added to a future agenda:

- 5G a report detailing the current arguments, both for and against, 5G technology and the current status of the DCC public consultation and the spotlight review.
- Anaerobic Digesters an update of the September 2018 report to be presented to Members to understand the current environmental and transport issues and if these had significantly changed.

(The meeting ended at 3.40 pm)

CHAIRMAN

SCRUTINY COMMITTEE 6TH JANUARY 2020

UPDATE ON CARBON FOOTPRINT BASELINE

Cabinet Member(s): Cllr Simon Clist and Cllr Luke Taylor.

Responsible Officer: Andrew Busby, Group Manager for Corporate Property

and Commercial Assets.

Reason for Report: To provide Members with the results of the Carbon Footprint exercise for the Council's operational activities. To provide an overview of areas that we can control and guide, this will assist the Council to become carbon neutral by 2030. Previously presented to Cabinet on 19th December 2019.

RECOMMENDATION: To note a Carbon Emissions Baseline figure

Financial Implications: The direct financial implication associated with this report are the costs associated with engaging the expertise of the University of Exeter, at an initial cost of circa £6k, a further £8k per annum to become a member of the South West Energy and Environment Group (SWEEG), and for future emission calculations. There will also be costs associated with the options to reduce our carbon footprint.

Legal Implications: None directly arising, but there will be implications arising from projects, plans and decisions brought forward to deliver progress on cutting our carbon footprint. Those implications will be considered at that time.

Risk Assessment: If the Council does not establish its baseline it will not be in a position to measure its progress towards being carbon-neutral by the target date of 2030.

Equality Impact Assessment: There are no equality implications associated with this report. The options provided will need an Equality Impact assessment however this will be considered in a future reports.

Relationship to Corporate Plan: Environment – Reducing our carbon footprint.

Impact on Climate Change: Full council declared a Climate Emergency and as part of that commitment the Council agreed to produce a carbon footprint baseline. The advice that we have used to determine our carbon footprint is the Environmental reporting guidelines published by Chapter 3, HM Government in March 2019. The 2018 UK Government GHG Conversion Factors for Company Reporting (Version 1.01) were used in these calculations. This report links to a background paper that lists some of the Energy Saving Measures (ECM's) already implemented by the Council to help reduce its carbon footprint, reduce dependency on fossil fuels and utilise renewable energy sources where sustainable. In order for the Council to achieve being Carbon Neutral by 2030 further measures will need to be taken.

1 Introduction:

Following the Council's Declaration of a Climate Emergency and the commitment to produce an accurate carbon footprint for the Council's activities, this report outlines the results of the Carbon Baseline work. This was a complex piece of work that and it was vital that it be performed accurately as it will create a baseline against which the Council will be measuring our journey towards carbon neutrality. The Council engaged with other local authorities to establish a joined up approach and Exeter University have been commissioned to assist us with this piece of work.

- 1.1 The Council has declared a climate emergency and aims to become carbon neutral by 2030. Carbon neutrality is a term used to describe the actions that organisations, businesses and individuals can take to remove as much carbon dioxide from the atmosphere as each puts in to it. The overall goal of carbon neutrality is to achieve a zero carbon footprint. To become carbon neutral we needed to accurately measure our carbon footprint and create a baseline against which future changes can be measured. The assessment needs to establish a baseline from which to measure the reductions that we plan to make, and make informed recommendations to members.
- 1.2 Following the recent climate change declaration by councils across Devon, there are now two emerging work streams; an internal organisation focus on reducing CO2 emissions to (net) zero; and the wider agenda looking at reducing emissions across the whole Mid Devon area. Clearly, the first of these is much more of a process that a) we can manage/monitor/influence; and b) that we can control to a significant degree, as it relates to our own assets and operational base. For the wider piece linked to the whole of the Mid Devon area achieving net zero emissions, this is work that DCC will be initiating linked to baselining work being undertaken for the whole county.
- 1.3 The definition of a carbon footprint is the amount of carbon dioxide released into the atmosphere as a result of the activities of a particular individual, organization, or community. A carbon footprint is measured in tonnes of carbon dioxide equivalent (tCO2e) and CO2e is calculated by multiplying the emissions of each of the greenhouse gases (GHG) by its 100 year global warming potential (GWP).
- 1.4 Having a net zero carbon footprint, refers to achieving net zero carbon dioxide emissions by balancing carbon emissions with carbon removal (often through carbon offsetting) or simply eliminating carbon emissions altogether (the transition to a post-carbon economy). It is used in the context of carbon dioxide-releasing processes associated with transportation, energy production, agriculture and commercial/industrial processes.
- 1.5 The Council was recently recognised at a South West Energy Efficiency Awards event; the award press release is attached as Annex A.
- 1.6 The Council has an existing Energy Saving Performance contract and in the first five years, the improvements implemented for Mid Devon generated substantial energy and carbon savings 3,975,431 Kilowatt-hours (kWh) in electricity and a 1,854,450 kWh saving in gas, providing an impressive total of 5,829,881 kWh saved. This has seen the council save a third on its annual energy expenditure approximately £95,000. The council has also benefitted from a reduction in

maintenance costs and the cost associated with replacing ageing equipment, helping to free up budgets.

Project results

- A range of energy efficiency measures installed across different sites
- 5,829,881 kWh saved in the first five years
- Approximately £95,000 saved on energy bills per year

2.0 Operational scopes - Annex B

The baseline exercise details three scopes of reporting (Scope 1, 2 and 3 emissions)

- Scope 1 (Direct emissions): Emissions from activities owned or controlled (as previously defined in organisational boundary) by our organisation that release emissions into the atmosphere.
- Scope 2 (Energy indirect): Emissions released into the atmosphere associated with our consumption of purchased electricity, heat, steam and cooling.
- Scope 3 (Other indirect): Emissions that are a consequence of our actions, which occur at sources which we do not own or control and which are not classed as scope 2 emissions.

3.0 Establishing the Baseline:

In order to accurately establish the baseline, the Council commissioned expert advice and assistance from the University of Exeter. Researchers are familiar with the national guidelines and the Council have joined other District Councils to have a consistent approach on the scopes where possible, the scope of work includes but is not limited to.

- Defining boundaries and what is in/out of scope
- Gathering data
- Analysing data
- Spreadsheet creation
- Report writing

Note: We were the first of the group to establish our baseline data.

To establish the carbon footprint we have followed five stages:

3.1 Stage 1 - Defining the boundaries:

Scope 1 & 2 emissions: We are clear on what is in and out of scope and our assumptions will therefore need to be clearly stated.

3.2 Stage 2 - Gathering data:

This is data that we are collecting; we need to identify and collate, much of which will involve identifying our property portfolio, the energy consumption from these premises, plus business mileage etc. Gathering data for scope 3

emissions is more complex and time consuming. The University has guided us on the data requirements and the appropriateness of any assumptions that we have to make.

3.3 Stage 3 - Analysing data:

This stage will involve the use of data conversion factors to ensure that we have our data in the correct format to publish in tonnes of CO2 equivalent. The University has produced tables and graphs using the data collected that is detailed within this report.

3.4 Stage 4 - Spreadsheet creation:

The University has created and formatted a spreadsheet used with other authorities for capturing our carbon emissions and calculate the conversion factors that are relevant to each type of emissions and in detail measured in tCO_2e are shown in the inventory below. The full Annex C can be found electronically.

3.5 Stage 5 - Report writing:

The report is stage 5 where we can start to interpret the data and identify where we can have the greatest impact. We can consider phasing mitigations and adaptations to enable discussions on what we can do to aim for carbon neutrality by 2030.

4.0 The results of Scope 1:

Scope 1 includes four emission categories. The assumptions made for each of these were as follows:

- 4.1 Stationary Combustion: Emissions associated with the combustion of fuels in stationary equipment (typically boilers in buildings). This includes all owned buildings including leased out buildings as these are on an Operating Lease. Calculations were undertaken following an information hierarchy with consumption or metered data (in some cases extrapolated to give 12 months of data) being used first, or if this was unknown to use area based benchmark data. The emissions from Council Owned housing has been taken to be a Scope 1/2 emission as it is assumed they are let on an "operating lease". The Council owned housing makes up 38.8% of our overall Carbon Baseline. Emissions were calculated based on main heating fuel together with national average energy consumption per dwelling.
- 4.2 Owned Transport: Emissions associated with mobile equipment, typically transport equipment. The calculation is based on provided fuel consumption (litres of diesel) for a range of departments, and also for pool cars (based on amount spent on fuel and average annual fuel prices) taken as being owned transport.

- 4.3 Process Emissions Waste collection is part of the Council's obligations those emissions are included within transport based emissions (Owned Transport). Waste processing is a function of upper tier authorities and so are out of scope for second tier authorities. There are no other process emissions.
- 4.4 Fugitive Emissions: Emissions associated with refrigerant leaks from cooling equipment. MDDC state that this is minimal, and so has this been taken as zero in the footprint. Property services confirm that this has been minimal calculations. The results are shown in the Table below.

Table 1:

5.0

	•	•
No.	Category	2018/19
SCOPE	1: Direct GHG emissions and removals	6493.3
1. Stat	tionary combustion	5624.8
1	Letting Units	10.6
1	HRA shops (let out)	0.0
1	Residential lettings	4.1
1	Miscellaneous (let out)	17.8
1	Sports and Leisure Centres	453.4
1	Industrial Units (let out)	37.2
1	Public Conveniences	0.0
1	Council Offices/Buildings	91.0
1	Cemeterys/Chapels	3.2
1	Council Houses	5007.5
2. Own	ned transport	868.5
2	District Officer	8.8
2	Grounds Maintenance	62.8
2	Property Services	10.3
2	Recycling	210.2
2	Refuse	454.0
2	Street	70.4
2	Trade Waste	46.1
2	From fuel use unallocated to department	3.5
2	Pool Cars	2.5
3. Pro	cess emissions	0.0
3	Not applicable	0.0
4. Fug	itive emissions	0.0
4	Not applicable	0.0

results of Scope 2:

5.1 Scope 2 includes one emission category, the emissions associated with purchased electricity. This includes all owned buildings including leased out buildings as these are on an Operating Lease. Calculations undertaken using the same principles as for Stationary Combustion. The results are shown on Table 2.

Table 2

6.0

No.	Category	2018/19	
SCOPE	2: Energy GHG indirect emissions	3542.9	
5. Elec	tricity	3542.9	The
5	Letting Units	262.3	
5	HRA shops (letted out)	27.4	-
5	Residential lettings	5.0	_
5	Miscellaneous (letted out)	23.0	_
5	Sports and Leisure Centres	255.8	_
5	Industrial Units (letted out)	38.1	
5	Public Conveniences	12.6	
5	Council Offices/Buildings	15.0	
5	Cemeterys/Chapels	0.1	-
5	Council Houses	2903.6	-

results of Scope 3

Scope 3 includes five emission categories.

- 6.1 Purchased material and fuel: Embedded emissions of all purchased materials and fuels. Emissions from bought goods were estimated by examining total procurement spends by the Council and allocating each line of spends to a sector within the economy (comprised mainly of goods and services). These were then multiplied by emission factors. It should be noted that these factors are from 2009 and so result in a large area of uncertainty. The government have acknowledged they are 10 years out of date; however they do not have any immediate plans to update them.
- 6.2 Transport related activities: Emissions from grey fleet, business travel and commuting. Grey fleet emissions were calculated based on mileage claims with the assumption that journeys were in an average car with unknown fuel. Business travel (road/rail/air) emissions were estimated for rail journeys based on known spend on rail travel and a generic cost per km factor. Commuting emissions were estimated based on number of staff and national annual average commuting distances, with the assumption that journeys were in an average car with unknown fuel.
- 6.3 Waste disposal: Emissions associated with disposal of the Council's own waste e.g. from its offices (as opposed to waste produced by residents). Emissions have been calculated based on the known annual waste produced by the Council at each of its sites.
- 6.4 Leased assets and franchising, outsourcing: Embedded emissions of all purchased services.
- 6.5 Sold goods and services: MDDC state that no additional sold goods or services have been identified. The results are shown in Table 3 below.

Table 3

	<u>-</u>	-
No.	Category	2018/19
SCOPE	3: Other indirect GHG emissions	10335.7
6. Purc	hased material and fuel	7565.8
6	Procured Goods - Bought goods as estimated by Procurement	5594.6
6	Well to Tank Emissions fuels	1971.2
7. Tran	sport related activities	431.7
7	Grey Fleet (business travel in own cars)	45.7
7	Business travel train	0.9
7	Commuting	385.0
8. Was	te disposal	2.1
8	Recycled waste	0.6
8	Residual wate	1.5
9. Leas	ed assets and franchising, outsourcing	2336.1
9	Procured Services - The spend on services as apposed to goods	2336.1
10. Sol	d Goods and Services	0.0
10	Not applicable	0.0

7.0 Net Footprint

As well as the headline gross footprint figure of 20,390 tCO2e, the net footprint can be reported as a secondary output. This can include reductions in GHG emissions associated with the generation of renewable energy, and the purchase of carbon offsets. Neither of these was present for the period considered

8.0 Next Steps:

- 8.1 Now our Carbon Footprint Baseline is established we can begin to refine our ambitions through an Action Plan and begin to predict with some accuracy the costs associated with our plans and the period over which we will be reducing our greenhouse gas emissions and hence our carbon footprint.
- 8.2 We also need to consider a more formal structure for contributing towards the considerable workload of becoming a carbon neutral Council.
- 8.3 All Council business service plans will need to reflect climate change as a new corporate priority and should include coverage of what each service are doing to progress the climate change agenda in their area of responsibility.

9.0 Action Plan

The Council will need to show leadership in delivering a net carbon-neutral estate and to ensure visual influence.

9.1 Areas we can directly control and guide:

 Our governance to strengthen our environmental assessments in all decision making and reporting the Council has introduced an impact on climate change section within all committee reports.

- Development of carbon accounting and a carbon budget
- Carbon and wider environmental reporting embedded in our operating data/ performance management
- Minimum carbon standards on our properties
- New build & retrofit of Council housing
- Increase biodiversity and tree cover on our owned land
- Review of our fleet with our contractor partner
- LED lighting to be installed in our corporate stock
- Recycling containment in Council owned buildings
- Strategy, policy and vision alignment to ensure coherence with climate change challenge
- Carbon literacy programmes within the organisation
- Environmental commitments embedded in values/ cultural language
- Office space strategy and green travel plan
- Digitising processes (reducing paper usage) and any processes requiring internal/ paper mail
- Drive wider emissions reduction through green procurement approaches to support delivery of low carbon services (e.g. Waste and bus contracts)
- Embed carbon statements in the information we provide to suppliers
- Procurement strategies to reduce multi-deliveries
- Financial models/ incentives/ disincentives
- Appropriate taxation/ levies/incentives/subsidies/penalties
- Designing as a package, rather than individual interventions

9.2 Areas we can enable through funding

- Capital 'Investment' Programme
- Councillors' Community Chest Funds
- Services revenue budgets/ small scale contracts
- Reserves

9.3 Areas we can enable through policy:

- Facilitate move towards zero-carbon homes
- Facilitate new zero carbon generation
- Support Education and Skills Pipeline
- Closing Waste Loops promote a Circular Economy

9.4 Areas we can influence locally:

- Town & Parish Councils
- Voluntary & Community sector groups across communities
- Businesses
- Other major organisations Govt Agencies, NHS, Police etc.
- Safety Partnerships, Pathfinder projects
- External funding bodies
- Culture & Heritage

9.5 Areas we can influence or ask for nationally:

- Increase access to climate finance
- Social, technical, ecological programmes
- Legislation & regulation of utilities
- Transport and energy infrastructure
- Local support of supply chains
- Major skills programme
- Planning Policy & Building Regulations
- Energy/Resilient Innovation Zones
- Coalitions to address owned fleet and estate
- Mass Retrofit
- Scrappage scheme
- Electrification of rail network
- Climate levy

10.0 Conclusion

- 10.1 Establishing a carbon footprint is not an end in itself, it is the start of being able to identify and deliver carbon reductions. The areas that we can control and guide require review by the Environmental PDG working group to start establishing an action plan that can be brought back to Cabinet in a future meeting.
- **10.2** Actions can be referred to the Environmental PDG working group for prioritisation.

Contact for more Information: Andrew Busby, Group Manager for Corporate Property and Commercial Assets.

Circulation of the Report: Cllr Luke Taylor, Cllr Simon Clist, Councillor Barry Warren.

Background papers: Previous report Environment PDG 'Update on Climate Emergency Declaration' dated 6th August 2019 & 26th November 2019

ANNEX A

Mid Devon District Council 'Commended' in SWEE Awards

Duncan Banks, CEO of IU Energy



Mid Devon District Council were nominated by IU Energy for 'Local Authority Body of the Year, 2019', in recognition of their sustained energy efficiency drive into their housing stock, for which they have been recognised with a 'Commendation' in the 2019 South West Energy Efficiency Awards.

In previous years, the Council ordered over 1,200 Solar PV systems to be fitted to their housing stock. The income they receive from the scheme is being used to fund energy efficiency projects specifically aimed at providing renewables and reducing the carbon output from the Council's stock of 3,000 residential properties.

In recent years this fund has contributed to significant improvements across the Council's estate, upgrading heating, water and insulation, using the most energy efficient methods and where appropriate, renewables. The upgrades include modern gas central heating, quantum heating, air source heat pumps, solar thermal, efficient electric systems, optimmersion, modern gas boilers, loft and cavity wall insulation.

Mid Devon Council have a clear strategy and aggressive targets to reduce energy costs to those who are least able to afford them. They generate an annual income of approximately £160,000 from Government renewable energy incentive schemes and save their tenants approximately £216,000 on their electric bills annually.

Mid Devon District Council works diligently to deliver energy savings and community support for the most vulnerable tenants. It has a clear strategy with strong leadership and effective delivery of solutions.

IU Energy is so impressed by their desire to help those who are least able to afford rising cost that we were proud to nominate them for this prestigious award.

ANNEX B:

buildings. Note: The actual waste processing Leased assets and franchising, outsourcing (e.g. Commuting, business travel, 'grey fleet' (e.g. Emissions relating to the processing of (where cars owned by employees are used (e.g. Emissions related to local people's use contracted out, would be captured under and costs are claimed back via expense activities of the Local Authority, if not (e.g. Embedded emissions from the waste produced by Local Authority manufacture of procured goods) Purchased materials and fuels Transport-related activities (e.g. all contractor emissions) of Local Authority services) Sold Goods and Services Scope 3: Other Indirect Waste disposal Scope 1) claims) Discretionary heat, steam and cooling Scope 2: Energy Indirect purchased electricity, Consumption of Recommended (e.g. Waste processing – if (e.g. Air conditioning and (e.g. Trucks, buses, cars (e.g. Boilers in Local Authority buildings) owned by the Local **Fugitive emissions** carried out by Local refrigeration leaks) Process emissions Owned transport Authority and not Authority, and not **Fuels combustion** ke, Scope 1: Direct contracted out) contracted out

ANNEX C

Mid Devon District Council Inventory of GHG Emissions by Scope (tCO2e)

No. Category 2018/13 2019/20 2020/21 2021/22 2022/23 2020/21 2021/22 2022/23 2020/21 2021/22 2022/23 2020/21 2021/22 2022/23 2020/21 2021/22 2022/23 2020/21 2021/22 2022/23 2020/21 2021/22 2022/23 2020/21 2021/22 2022/23 2020/21 2021/22 2022/23 2020/21 2021/22 2022/23 2020/21 2021/22 2022/23 2020/21 2021/22 2022/23 2020/21 2021/22 2022/23 2020/21 2021/22 2022/23 2020/21 2021/22 2022/23 2020/21 2021/22 2022/23 2020/21 2021/22 2022/23 2020/21 2021/22 2022/23 2020/21 2021/22 2022/23		bevoir bistrict council inventory of aria Emission			/		
	No.	Category	2018/19	2019/20	2020/21	2021/22	2022/23
1 Letting Units			6493.3	0.0	0.0	0.0	0.0
The HRA shops (let out)	L. Stat	tionary combustion	5624.8	0.0	0.0	0.0	0.0
1 Residential lettings	1	Letting Units	10.6	0.0	0.0	0.0	0.0
1 Residential lettings	1	HRA shops (let out)	0.0	0.0	0.0	0.0	0.0
1 Miscallaneous (let out)	1	Residential lettings	4.1	0.0	0.0	0.0	0.0
1 Industrial Units (let out)	1		17.8	0.0	0.0	0.0	0.0
1 Industrial Units (let out)	1	Sports and Leisure Centres	453.4	0.0	0.0	0.0	0.0
1 Public Conveniences	1		37.2	0.0	0.0	0.0	0.0
1 Council Offices/Buildings	1	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	0.0	0.0	0.0	0.0	0.0
1 Cemetergs/Chapels 3.2 0.0 0.0 0.0 0.0 0.0 Council Houses 5007.5 0.0 0.0 0.0 0.0 0.0 Consideration 68.8 6.8	1						
1 Council Houses	1						
2. District Officer	_						
2 District Officer							
2 Grounds Maintenance 62.8 0.0 0							
Property Services							
Respecting							
2 Refuse							
2 Street							
Trade Vaste							
Promise use unallocated to department							
Pool Cars 2.5 0.0							
S. Process emissions							
Not applicable							
A. Fagitire carissions							
Not applicable							
SCOPE 2: Energy GHG indirect emissions 3542.9 0.0 0.0 0.0 0.0							
S. Electricity							
5			3542.9	0.0	0.0	0.0	0.0
5 HRA shops (letted out)	5. Elec		3542.9	0.0	0.0	0.0	0.0
5 Residential lettings	5		262.3	0.0	0.0	0.0	
5 Miscellaneous (letted out) 23.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 5 Sports and Leisure Centres 255.8 0.0 0	5		27.4	0.0	0.0	0.0	0.0
5 Sports and Leisure Centres 255.8 0.0 0.0 0.0 0.0 5 Industrial Units (letted out) 38.1 0.0 0.0 0.0 0.0 5 Public Conveniences 12.6 0.0 0.0 0.0 0.0 5 Council Offices/Buildings 15.0 0.0 0.0 0.0 0.0 5 Cemeterys/Chapels 0.1 0.0 0.0 0.0 0.0 5 Council Houses 2903.6 0.0 0.0 0.0 0.0 5 Council Houses 2903.6 0.0 0.0 0.0 0.0 5 Council Houses 2903.6 0.0 0.0 0.0 0.0 6 Council Houses 2903.6 0.0 0.0 0.0 0.0 6 Council Houses 1035.7 0.0 0.0 0.0 0.0 8 Procured Goods - Bought goods as estimated by Procurement 593.6 0.0 0.0 0.0 0.0 0.0 <td>5</td> <td>Residential lettings</td> <td>5.0</td> <td>0.0</td> <td>0.0</td> <td>0.0</td> <td>0.0</td>	5	Residential lettings	5.0	0.0	0.0	0.0	0.0
5 Industrial Units (letted out) 38.1 0.0 0.0 0.0 0.0 5 Public Conveniences 12.6 0.0 0.0 0.0 0.0 5 Council Offices/Buildings 15.0 0.0 0.0 0.0 0.0 5 Cemeterys/Chapels 0.1 0.0 0.0 0.0 0.0 5 Council Houses 2903.6 0.0 0.0 0.0 0.0 6 Procured Goods - Bought goods as estimated by Procurement 5594.6 0.0 0.0 0.0 6 Procured Goods - Bought goods as estimated by Procurement 5594.6 0.0 0.0 0.0 6 Well to Tank Emissions fuels 1971.2 0.0 0.0 0.0 0.0	5	Miscellaneous (letted out)	23.0	0.0	0.0	0.0	0.0
5 Public Conveniences 12.6 0.0 0	5	Sports and Leisure Centres	255.8	0.0	0.0	0.0	0.0
5 Council Offices/Buildings 15.0 0	5	Industrial Units (letted out)	38.1	0.0	0.0	0.0	0.0
5 Cemeterys/Chapels 0.1 0.0 0.0 0.0 0.0 5 Council Houses 2903.6 0.0 0.0 0.0 0.0 SCOPE 3: Other indirect GHG emissions 10335.7 0.0 0.0 0.0 0.0 6 Procured Goods - Bought goods as estimated by Procurement 5594.6 0.0 0.0 0.0 0.0 6 Well to Tank Emissions fuels 1971.2 0.0 0.0 0.0 0.0 7 Grey Fleet (business travel in own cars) 45.7 0.0 0.0 0.0 0.0 7 Business travel train 0.9 0.0 0.0 0.0 0.0 7 Commuting 385.0 0.0 0.0 0.0 0.0 8 Recycled waste 0.6 0.0 0.0 0.0 0.0 8 Residual wate 1.5 0.0 0.0 0.0 0.0 9 Procured Services - The spend on services as apposed to goods 2336.1 0.0 0.0	5	Public Conveniences	12.6	0.0	0.0	0.0	0.0
5 Cemeterys/Chapels 0.1 0.0 0.0 0.0 0.0 5 Council Houses 2903.6 0.0 0.0 0.0 0.0 SCOPE 3: Other indirect GHG emissions 10335.7 0.0 0.0 0.0 0.0 6 Procured Goods - Bought goods as estimated by Procurement 5594.6 0.0 0.0 0.0 0.0 6 Well to Tank Emissions fuels 1971.2 0.0 0.0 0.0 0.0 7 Grey Fleet (business travel in own cars) 45.7 0.0 0.0 0.0 0.0 7 Business travel train 0.9 0.0 0.0 0.0 0.0 7 Commuting 385.0 0.0 0.0 0.0 0.0 8 Recycled waste 0.6 0.0 0.0 0.0 0.0 8 Residual wate 1.5 0.0 0.0 0.0 0.0 9 Procured Services - The spend on services as apposed to goods 2336.1 0.0 0.0	5	Council Offices/Buildings	15.0	0.0	0.0	0.0	0.0
SCOPE 3: Other indirect GHG emissions 10335.7 0.0 0.0 0.0 0.0	5		0.1	0.0	0.0	0.0	0.0
SCOPE 3: Other indirect GHG emissions 10335.7 0.0 0.0 0.0 6. Parchased material and feel 7565.6 0.0 0.0 0.0 0.0 6. Procured Goods - Bought goods as estimated by Procurement 5594.6 0.0 0.0 0.0 0.0 6. Well to Tank Emissions fuels 1971.2 0.0 0.0 0.0 0.0 7. Grey Fleet (business travel in own cars) 45.7 0.0 0.0 0.0 0.0 7. Business travel train 0.9 0.0 0.0 0.0 0.0 0.0 7. Commuting 385.0 0.0 0.0 0.0 0.0 0.0 8. Recycled waste 0.6 0.0 0.0 0.0 0.0 8. Residual wate 1.5 0.0 0.0 0.0 0.0 9. Procured Services - The spend on services as apposed to goods 2336.1 0.0 0.0 0.0 0.0 10. Not applicable 0.0 0.0 0.0 0.0 0.0 0.0 0.0 11. Exported renewable ener	5		2903,6	0.0	0.0	0.0	0.0
6. Perchased material and feel 7565.8 0.0 0.0 0.0 6. Procured Goods - Bought goods as estimated by Procurement 5594.6 0.0 0.0 0.0 0.0 6. Well to Tank Emissions fuels 1971.2 0.0 0.0 0.0 0.0 7. Transport related activities 431.7 0.0 0.0 0.0 0.0 7. Grey Fleet (business travel in own cars) 45.7 0.0 0.0 0.0 0.0 7. Business travel train 0.9 0.0 0.0 0.0 0.0 0.0 7. Commuting 385.0 0.0 0.0 0.0 0.0 0.0 8. Recycled waste 0.6 0.0 0.0 0.0 0.0 8. Recycled waste 0.6 0.0 0.0 0.0 0.0 9. Procured Services and franchising, outsourcing 2336.1 0.0 0.0 0.0 0.0 10. Not applicable 0.0 0.0 0.0 0.0 0.0 0.0 0.0 10. Not applicable 0.0	SCOR						
6 Procured Goods - Bought goods as estimated by Procurement 5594.6 0.0 0.0 0.0 0.0 6 Well to Tank Emissions fuels 1971.2 0.0 0.0 0.0 0.0 7 Grey Fleet (business travel in own cars) 45.7 0.0 0.0 0.0 0.0 7 Business travel train 0.9 0.0 0.0 0.0 0.0 7 Commuting 385.0 0.0 0.0 0.0 0.0 8 Residual wate 2.1 0.0 0.0 0.0 0.0 8 Residual wate 1.5 0.0 0.0 0.0 0.0 9 Procured Services - The spend on services as apposed to goods 2386.1 0.0 0.0 0.0 0.0 10 Not applicable 0.0 0.0 0.0 0.0 0.0 0.0 0.0 10 Exported renewable energy 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0							
6 Well to Tank Emissions fuels 1971.2 0.0 0.0 0.0 0.0 7. Transport related activities 431.7 0.0 0.0 0.0 0.0 7 Grey Fleet (business travel in own cars) 45.7 0.0 0.0 0.0 0.0 7 Business travel train 0.9 0.0 0.0 0.0 0.0 7 Commuting 385.0 0.0 0.0 0.0 0.0 8 Recycled waste 2.1 0.0 0.0 0.0 0.0 8 Recycled waste 0.6 0.0 0.0 0.0 0.0 8 Residual wate 1.5 0.0 0.0 0.0 0.0 9 Procured Services - The spend on services as apposed to goods 2336.1 0.0 0.0 0.0 0.0 10 Not applicable 0.0 0.0 0.0 0.0 0.0 0.0 10 Not applicable 0.0 0.0 0.0 0.0 0.0 0.0 10 Not applicable 0.0 0.0 0.0							
7. Transport related activities 431.7 0.0 0.0 0.0 7 Grey Fleet (business travel in own cars) 45.7 0.0 0.0 0.0 0.0 7 Business travel train 0.9 0.0 0.0 0.0 0.0 7 Commuting 385.0 0.0 0.0 0.0 0.0 8 Recycled waste 2.1 0.0 0.0 0.0 0.0 8 Residual wate 1.5 0.0 0.0 0.0 0.0 9 Procured Services - The spend on services as apposed to goods 2336.1 0.0 0.0 0.0 0.0 10 Not applicable 0.0 0.0 0.0 0.0 0.0 0.0 0.0 11 Exported renewable energy 0.0 <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td>							
7 Grey Fleet (business travel in own cars) 45.7 0.0 0.0 0.0 0.0 7 Business travel train 0.9 0.0 0.0 0.0 0.0 7 Commuting 385.0 0.0 0.0 0.0 0.0 8 Recycled waste 0.6 0.0 0.0 0.0 0.0 8 Residual wate 1.5 0.0 0.0 0.0 0.0 9 Procured Services - The spend on services as apposed to goods 2336.1 0.0 0.0 0.0 0.0 10 Not applicable 0.0 0.0 0.0 0.0 0.0 0.0 10 Mot applicable 0.0 0.0 0.0 0.0 0.0 0.0 10 Mot applicable 0.0 0.0 0.0 0.0 0.0 0.0 10 Exported renewable energy 0.0 0.0 0.0 0.0 0.0 0.0 11 Exported renewable energy 0.0 0.0							
7 Business travel train 0.9 0.0 0.0 0.0 0.0 7 Commuting 385.0 0.0 0.0 0.0 0.0 8 Recycled waste 0.6 0.0 0.0 0.0 0.0 8 Residual wate 1.5 0.0 0.0 0.0 0.0 9 Procured Services - The spend on services as apposed to goods 2336.1 0.0 0.0 0.0 0.0 10 Not applicable 0.0 0.0 0.0 0.0 0.0 0.0 11 Exported renewable energy 0.0 0.0 0.0 0.0 0.0 11 Purchased carbon credits 0.0 0.0 0.0 0.0 0.0							
7 Commuting 385.0 0.0 0.0 0.0 0.0 8. Waste disposal 2.1 0.0 0.0 0.0 0.0 8 Recycled waste 0.6 0.0 0.0 0.0 0.0 8 Residual wate 1.5 0.0 0.0 0.0 0.0 9 Procured Services - The spend on services as apposed to goods 2336.1 0.0 0.0 0.0 0.0 10 Not applicable 0.0 0.0 0.0 0.0 0.0 0.0 10 Not applicable 0.0 0.0 0.0 0.0 0.0 0.0 10 Mot applicable 0.0 0.0 0.0 0.0 0.0 0.0 0.0 10 Mot applicable 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 11 Exported renewable energy 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0							
6. Waste disposal 2.1 0.0 0.0 0.0 8 Recycled waste 0.6 0.0 0.0 0.0 0.0 8 Residual wate 1.5 0.0 0.0 0.0 0.0 9 Procured Services - The spend on services as apposed to goods 2336.1 0.0 0.0 0.0 0.0 10 Not applicable 0.0 0.0 0.0 0.0 0.0 0.0 10 Recycled waste 0.0 0.0 0.0 0.0 0.0 0.0 10 Not applicable 0.0 0.0 0.0 0.0 0.0 0.0 10 Recycled waste 0.0 0.0 0.0 0.0 0.0 0.0 10 Not applicable 0.0 0.0 0.0 0.0 0.0 0.0 11 Exported renewable energy 0.0 0.0 0.0 0.0 0.0 11 Purchased carbon credits 0.0 0.0 0.0 0.0 0.0	_						
8 Recycled waste 0.6 0.0 0.0 0.0 0.0 8 Residual wate 1.5 0.0 0.0 0.0 0.0 9 Procured Services - The spend on services as apposed to goods 2336.1 0.0 0.0 0.0 0.0 10 Not applicable 0.0 0.0 0.0 0.0 0.0 10 Not applicable 0.0 0.0 0.0 0.0 0.0 10 Mot applicable 0.0 0.0 0.0 0.0 0.0 10 Mot applicable 0.0 0.0 0.0 0.0 0.0 10 Mot applicable 0.0 0.0 0.0 0.0 0.0 11 Exported renewable energy 0.0 0.0 0.0 0.0 11 Purchased carbon credits 0.0 0.0 0.0 0.0	_						
8 Residual wate 1.5 0.0 0.0 0.0 0.0 9. Leased assets and franchising, outsourcing 2336.1 0.0 0.0 0.0 0.0 9 Procured Services - The spend on services as apposed to goods 2336.1 0.0 0.0 0.0 0.0 10 Not applicable 0.0 0.0 0.0 0.0 0.0 0.0 TOTAL GROSS FOOTPRINT (SCOPES 1, 2 and 3) 20371.8 0.0 0.0 0.0 0.0 11 Exported renewable energy 0.0 0.0 0.0 0.0 0.0 11 Purchased carbon credits 0.0 0.0 0.0 0.0 0.0							
9. Leased assets and franchising, outsourcing 2336.1 0.0 0.0 0.0 9 Procured Services - The spend on services as apposed to goods 2336.1 0.0 0.0 0.0 0.0 10. Not applicable 0.0 0.0 0.0 0.0 0.0 0.0 TOTAL GROSS FOOTPRINT (SCOPES 1, 2 and 3) 20371.8 0.0 0.0 0.0 0.0 11. Exported renewable energy 0.0 0.0 0.0 0.0 0.0 11. Purchased carbon credits 0.0 0.0 0.0 0.0 0.0							
9 Procured Services - The spend on services as apposed to goods 2336.1 0.0 0.0 0.0 0.0 10. Sold Goods and Services 0.0	_						
10. Sold Goods and Services 0.0 0.0 0.0 0.0 10 Not applicable 0.0 0.0 0.0 0.0 0.0 TOTAL GROSS FOOTPRINT (SCOPES 1, 2 and 3) 20371.8 0.0 0.0 0.0 0.0 11. Exported renewable energy 0.0 0.0 0.0 0.0 0.0 11 Purchased carbon credits 0.0 0.0 0.0 0.0 0.0					_		
10 Not applicable 0.0 <							
TOTAL GROSS FOOTPRINT (SCOPES 1, 2 and 3) 20371.8 0.0 0.0 0.0 0.0 II. Offset Emissions 0.0 0.0 0.0 0.0 0.0 0.0 11 Exported renewable energy 0.0 0.0 0.0 0.0 0.0 11 Purchased carbon credits 0.0 0.0 0.0 0.0 0.0							
#1. Giffset Emissions 0.0 0.0 0.0 0.0 0.0 11 Exported renewable energy 0.0 0.0 0.0 0.0 0.0 11 Purchased carbon credits 0.0 0.0 0.0 0.0 0.0							
11 Exported renewable energy 0.0 0.0 0.0 0.0 0.0 11 Purchased carbon credits 0.0 0.0 0.0 0.0 0.0	TOTA	AL GROSS FOOTPRINT (SCOPES 1, 2 and 3)	20371.8	0.0	0.0	0.0	0.0
11 Purchased carbon credits 0.0 0.0 0.0 0.0 0.0	11. 00	fset Emissions	0.0	0.0	0.0	0.0	0.0
11 Purchased carbon credits 0.0 0.0 0.0 0.0 0.0	11	Exported renewable energy	0.0	0.0	0.0	0.0	0.0
TOTAL NET FOOTPRINT (SCOPES 1, 2 and 3 and Offset 20371.8 0.0 0.0 0.0 0.0	11	Purchased carbon credits	0.0	0.0	0.0	0.0	0.0
	TOTA		20371.8				

Page 21

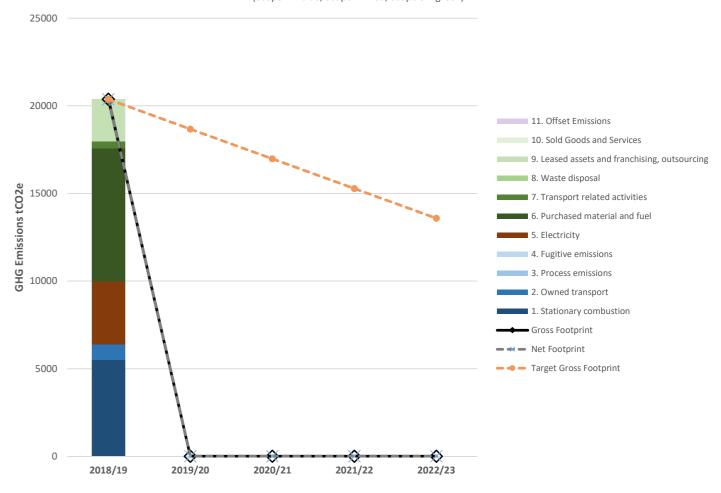
Summary Data for Graphing

	, , ,					
Scope	Category	2018/19	2019/20	2020/21	2021/22	2022/23
1	1. Stationary combustion	5625	0	0	0	0
1	2. Owned transport	868	0	0	0	0
1	3. Process emissions	0	0	0	0	0
1	4. Fugitive emissions	0	0	0	0	0
2	5. Electricity	3543	0	0	0	0
3	6. Purchased material and fuel	7566	0	0	0	0
3	7. Transport related activities	432	0	0	0	0
3	8. Waste disposal	2	0	0	0	0
3	9. Leased assets and franchising, outsourcing	2336	0	0	0	0
3	10. Sold Goods and Services	0	0	0	0	0
	11. Offset Emissions	0	0	0	0	0
	Gross Footprint	20372	0	0	0	0
	Net Footprint	20372	0	0	0	0
	Target Gross Footprint	20372	18674	16977	15279	13581

Note: To remove lines for gross and net footprint for future years so those years are empty, delete the "zero" values for Gross and Net footprint in the table above (highlighted in red), and when the data is available copy the formula back across from 2018/19 for gross and net footprint. If the target is not needed, delete the target data in the cells (the target

Annual GHG Emissions by Category

(Scope 1 = blue, Scope 2 = red, Scope 3 = green)



This page is intentionally left blank

SCRUTINY COMMITTEE 6 JANUARY 2020

MEMBER DEVELOPMENT MONITORING REPORT

Cabinet Member(s): Cllr Bob Deed - Leader

Responsible Officer: Sally Gabriel - Member Services Manager

Reason for Report: The action plan for the South West Charter for Member Development states that member development opportunities should be monitored.

RECOMMENDATION: That the contents of report be noted.

Financial Implications: Specific training for members is funded from the Members Training Budget.

Legal Implications: None

Risk Assessment: Poor Member Development may result in lack of engagement by members.

Equality Impact Assessment: There are no concerns with regard to equalities impact relating to the content of this report.

Impact on Climate Change: None anticipated

Relationship to Corporate Plan: This relates to the corporate governance of the Council and therefore is supporting all priorities of the Corporate Plan.

1.0 Introduction

- 1.1 The South West Charter for Member Development was originally awarded to the Council in November 2010 following a lengthy evidence gathering exercise which also included members and senior officers attending interviews with the examining board. Reassessment to secure the Charter took place in 2014 and again in April 2017.
- 1.2 As a commitment to the Charter, this report will outline the work that continues to take place to address member development requirements. It will report on the sessions that have taken place since the election in May 2019 and will seek ideas for development in the future.
- 1.3 The opportunity arose at the end of 2017 for the Council to work with other local authorities in Devon and Somerset providing a shared service for Member Development. The shared service consists of 7 partners across Devon and Somerset and it was felt that this would widen our opportunities to provide learning and development with other local authorities in a cost effective manner offering networking opportunities and the benchmarking of good practice across the field. The programme for the current year includes:

- An introduction to Scrutiny this unfortunately clashed with our members away day
- Chairing Skills with 11 of our own members attending alongside those from other authorities
- Questioning Skills 4 of our own members attended from this authority alongside those from other local authorities
- Time Management and Managing Casework this was due to take place in December but has been moved to February 2020
- Media Skills and being safe with social media March 2020

At least 2 of the sessions will be hosted by the Member Services Manager here at Phoenix House with a view to encouraging our members to attend.

Officers from the Shared Service will also be utilised for personal development plans for Members which will be covered later in the report.

2.0 Member Development

2.1 The information set out below provides details of the training and member briefings that have taken place since the election in May as reported to the Member Development Group in November 2019:

Title of session	Detail	Number of Attendees
1st Induction (with Member Services)	New Members	16
2nd Induction (Governance, Standards, Data Protection and ICT)	New Members	14
3rd Induction (To be a Ward Member)	New Members	13
4th Induction *The Committee Member)	New Members	13
Planning Committee Day 1	Planning Committee & Substitutes	14
Planning Committee Day 2	Planning Committee & Substitutes	14
Finance	New Members	6
Scrutiny	Scrutiny Committee & Substitutes	10
PDG Training	PDG Members	8
Standards Training	Committee Members	8
Audit Committee Training	Audit Committee & Substitutes	9
Council Tax Reduction Scheme	All Members invited	9
Final Induction with the Chief Executive	New Members	9
Media Training	Cabinet Members	6
Planning for Non Committee Members	All Members invited	9
Bereavement Services	All Members invited	11

Universal Credit Update	All Members invited	17
North West Cullompton	Planning Committee & Substitutes	13
Treasury Training	All Members invited	19
Planning (highways)	Planning Committee & Substitutes	11
Away Day	All Members invited	24
Planning Workshop	Planning Committee & Substitutes	7
Licensing & Regulatory	Licensing & Regulatory Committees	11
3 Rivers	All Members invited	21
Housing Issues	All Members invited	15
Customer Services	All Members invited	8

- 2.2 Included in the table above are a wide range of learning opportunities which have been delivered to provide additional skills and knowledge as part of the induction programme for newly elected members and general sessions for all members with some linked to specific committees. The majority of these are group sessions that take place as part of the "briefing programme", with some committee/group specific training which has been requested. Individuals have also requested specific training that is appropriate to them either in their Ward Member role or specific Council duties and these are paid for out of the Member Development budget.
- 2.3 A lot of thought went into the preparation of the induction programme and it is hoped that it provided good grounding for new members, giving them a taste of the authority's remit and how it works. The programme was drawn up in January 2019 to coincide with the prospective councillor evenings that took place in the 3 main towns encouraging people to stand for election, it was generally felt that advertising the induction programme prior to the election may be helpful to those wishing to stand for election. The new administration changed the dynamics of the Council, with many newly elected members having a full time job which made attendance at day time sessions difficult for them. This did cause an issue for some members and has been noted for future programmes.
- 2.4 As part of our commitment to the charter, evaluation of events does take place; an email is sent to those who have attended asking a variety of questions specific to the event and always with an invitation to suggest any improvements that could be made; feedback is generally encouraging with any issues that arise being fed back to officers facilitating the sessions.
- 2.5 Informal workshops for committees and policy development groups have been well received by members. These sessions have proved to be very successful with exceptional attendance and it has been deemed that such sessions will continue on a regular basis into the new council.
- 2.6 Online acceptance of policies will continue when necessary, all of these are accessed through the Learning Hub which is available via an external link.

3.0 Member Development Group

- 3.1 The Member Development Group is a group of Members who work alongside Member Services Officers to promote the Members learning programme, this group is made up of 6 Members and includes Group Leaders. This joint working approach was highlighted in the feedback from the Charter reassessment in March 2014...."During the assessment visit, the assessment team found many indicators of good practice, there was clearly a cross-party political commitment to Member Development and a strong commitment from all the Councillors the team interviewed to development......it was also clear that Members were to lead on their development".
- 3.2 The newly formed Member Development Group met Monday 11 November and discussions took place regarding the work of the group, feedback from the induction programme and future activities. The following suggestions were recorded:
 - The Member Development Policy be updated to include reference to a member skills audit, the need for members to know who the relevant officers were in each service and for social media training to be added to the list of development provided.
 - Feedback should be captured at the end of each session by questionnaire rather than by email the following day
 - A visual presentation should be added to the induction pack to provide information with regard to departments and ongoing issues on a ward by ward basis. This could include specific officers who dealt with specific ward areas.
 - Officers were requested to check the 'members diary' held by Member Services when trying to organise meetings or visits for members.

4.0 Attendance

4.1 It was suggested earlier in the report that attendance for sessions organised to date have been quite good. Member Services started a process of reminders in the previous council, electronic appointments are circulated to Members a few weeks prior to the event to book a place in their diaries and encourage attendance; also same day reminders have been introduced which seem to have been well received, this process continues.

5.0 Future Planning

- 5.1 All members will be encouraged throughout the life of the council to take part in personal development planning (PDP) in which they identify the type of training they would like to take part in. Member Services officers will be working alongside the lead officer for the shared service over the next few months. This scheme has been well received in the past as it is an opportunity to discuss personal development and also to address any issues the member may have on a one to one basis with officers, this will include a skills audit.
- **5.2** Members of the Planning and Audit Committee require on-going training, this is organised on an adhoc basis when required.

- 5.3 A programme of development for the new year is in hand. The Scrutiny Committee may like to suggest further additions to the timetable.
- **5.4** All Members use electronic communication to some degree and the number of Members now using iPads is encouraging; Member Services continue to support Members with regard to ICT training and iPad use.

6.0 Conclusion

6.1 The new council has given the opportunity for new members to benefit from our commitment to the Member Development Charter to continue to address member development issues initially through the induction programme and the additional programme of development that has taken place. Re-elected members have been able to continue their personal development programmes of subjects that are of interest to them either personally or via committee/group membership.

Contact for more Information: Sally Gabriel, Member Services Manager, sqabriel@middevon.gov.uk 01884 234229

Circulation of the Report: Cabinet Member Councillor R M Deed, Leadership Team and the Member Development Group

List of Background Papers: Training records, individual evaluation forms and Member Development Group minutes.



SCRUTINY COMMITTEE 6 JANUARY 2020:

PERFORMANCE AND RISK REPORT

Cabinet Member Cllr Bob Deed

Responsible Officer Director of Corporate Affairs & Business Transformation.

Jill May

Reason for Report: To provide Members with an update on performance against the corporate plan and local service targets for 2019-20 as well as providing an update on the key business risks.

RECOMMENDATION: That the Committee reviews the Performance Indicators and Risks that are outlined in this report and feeds back any areas of concern.

Relationship to Corporate Plan: Corporate Plan priorities and targets are effectively maintained through the use of appropriate performance indicators and regular monitoring.

Financial Implications: None identified

Legal Implications: None

Risk Assessment: If performance is not monitored we may fail to meet our corporate and local service plan targets or to take appropriate corrective action where necessary. If key business risks are not identified and monitored they cannot be mitigated effectively.

Equality Impact Assessment: No equality issues identified for this report.

Impact on Climate Change: No impacts identified for this report.

1.0 Introduction

- 1.1 Appendices 1-5 provide Members with details of performance against the Corporate Plan and local service targets for the 2019-20 financial year. The Committee is invited to suggest measures they would like to see included in the future for consideration.
- 1.2 Appendix 6 shows the higher impact risks from the Corporate Risk Register. See 3.0 below.
- 1.3 Appendix 7 shows the risk matrix for the Council.
- 1.4 All appendices are produced from the Corporate Service Performance And Risk Management system (SPAR).
- 1.5 When benchmarking information is available it is included.

2.0 Performance

Environment Portfolio - Appendix 1

- 2.1 Regarding the Corporate Plan Aim: Increase recycling and reduce the amount of waste: % of household waste reused, recycled and composted; all the waste KPIs on Appendix 1 are better than target apart from the recycling rate which is marginally below. These are yet to be verified by DCC as is usual.
- 2.2 Regarding the Corporate Plan Aim: **Reduce our carbon footprint**: The Exeter University benchmarking of MDDC's Carbon Footprint as at 2018/19, along with the other Devon districts, is due by the end of December.
- 2.3 The Net-Zero Task Force has been appointed by the Devon Climate Emergency Response Group made up of Devon's councils, emergency services and business groups to deliver the Devon Carbon Plan.
- 2.4 The Carbon Plan will lay out in stark terms what every resident, organisation and business has to do to reduce emissions and safeguard the planet for the next generation. The Call for Evidence is open to everybody, and every submission will be reviewed by the Task Force. Submissions will feed into the creation of the Carbon Plan, which includes a series of thematic hearings in November and December.
- 2.5 **Other**: Waste services are also performing well financially with increased income from trade waste and recycling and the shared saving scheme for waste with DCC showing a surplus.

Homes Portfolio - Appendix 2

- 2.6 Regarding the Corporate Plan Aim: **Build more council houses:** The houses at Turner Rise, Palmerston Park are now fully occupied.
- 2.7 Regarding the Corporate Plan Aim: Facilitate the housing growth that Mid Devon needs, including affordable housing: Bringing Empty homes into use has already exceeded the annual target. Number of affordable homes delivered is just above target as at 30 September. Having been below target for several years, the figures have now been above target for the last 3 years.
- 2.8 Regarding the Corporate Plan Aim: Planning and enhancing the built environment: Performance Planning Guarantee determined within 26 weeks was just below target at 99% but all 4 speed and quality measures were well above the required target as at 30 September.
- 2.9 Regarding the Corporate Plan Aim: **Other:** all measures are either on or above target except for **Average days to re-let** which was just outside the target of 14 days.

2.10 Housing performance remains in the top quartile compared with HouseMark. Financial performance of the Housing Revenue account is currently showing an underspend; mainly due to salary savings and new funding for delayed projects which will be earmarked for the future. General Fund housing has also received additional funding.

Economy Portfolio - Appendix 3

- 2.11 An Economic Development Service Update which covers specific projects identified as priority activities to progress the Corporate Plan is a separate item on this agenda.
- 2.12 Regarding the Corporate Plan Aims: Attract new businesses to the District and Focus on business retention and growth of existing businesses; we record Businesses supported; this includes new and existing businesses.
- 2.13 We also report the number of business rate accounts which now exceeds target increasing by almost 11% since we started reporting this figure in March 2016.
- 2.14 Regarding the Corporate Plan Aim: Improve and regenerate our town centres with the aim of increasing footfall, dwell-time and spend in our town centres: for Empty Shops; it should be noticed that the vacancy count is done at the start of each quarter hence the figures for "December" are populated already.
- 2.15 According to the British Retail Gazette, the UK vacancy rate for town centre retail units hit 10.3% in July, so although only Cullompton currently has less empty units than target, all three towns are below the national vacancy rate.
- 2.16 **Other**: A report on the Local Plan main modifications went to Cabinet on 21 November prior to a further stage of public consultation.
- 2.17 A report on the position regarding the Greater Exeter Strategic Plan also went to Cabinet on 21 November; the revised timetable now envisages adoption in 2022.

Community Portfolio - Appendix 4

- 2.18 Regarding the Corporate Plan Aim: Promote physical activity, health and wellbeing: The pools and wetside facilities at Lords Meadow Leisure Centre in Crediton will be closed from 1:00pm on 29 November 2019 to 2 January 2020. This work is being scheduled as part of planned upgrades to replace the swimming pool infrastructure.
- 2.19 Other: The Council submitted a bid to Historic England for a share of the High Streets Heritage Action Zone, under the Government's High Streets Programme. MDDC has successfully passed the first stage and will now need to submit a full programme design by January 2020 in discussion with Historic England.

- 2.20 Planning and Public Health account for most of the Community budget overspend with Revenues and Benefits and Leisure broadly on target.
 - Corporate Appendix 5
- 2.21 **Working days lost due to sickness** is currently slightly below target but better than at this point last year. The revised sickness policy is in draft at present.
- 2.22 The **Response to FOI requests** have been 100% on time since April 2019. The new FOI information has been added as requested, with some information about the prior year for comparison. The extra FOI information did not start being published on the website until July 2018 when the new Cabinet FOI quidance was published.
- 2.23 The **% total Council Tax collected** and **% total NNDR collected** are both slightly below target.
- 2.24 Most of the support services are showing a small underspend as at September.

3.0 Risk

- 3.1 The Corporate risk register is regularly reviewed by Group Managers' Team (GMT) and Leadership Team (LT) and updated as required.
- 3.2 Risk reports to committees include strategic risks with a current score of 10 or more in accordance with the Risk and Opportunity Management Strategy. (Appendix 6)
- 3.3 Appendix 7 shows the risk matrix for MDDC for this quarter. If risks are not scored they are included in the matrix at their inherent score which will be higher than their current score would be.
- 3.4 Operational risk assessments are job specific and flow through to safe systems of work. These risks go to the Health and Safety Committee biannually with escalation to committees where serious concerns are raised.

4.0 Conclusion and Recommendation

4.1 That the Committee reviews the performance indicators and any risks that are outlined in this report and feeds back any areas of concern.

Contact for more Information: Catherine Yandle Group Manager for Performance, Governance and Data Security ext 4975

Circulation of the Report: Leadership Team and Cabinet Member

Corporate Plan PI Report Environment

Monthly report for 2019-2020 Arranged by Aims Filtered by Aim: Priorities Environment For MDDC - Services

Key to Performance Status:

Performance Indicators: No Data

Well below target

Below target

On target

Above target

Well above target

* indicates that an entity is linked to the Aim by its parent Service

Corporat	te Plan Pl F	Report	Envir	onmen	ıt	-	-	-			-		_	_
_	Environme													
	crease recy		and red	luce th	e amou	ınt of v	vaste							
	ce Indicator													
Title	Prev Year (Period)			May Act	Jun Act	Jul Act	Aug Act						Mar Group Act Manager	Officer Notes
Residual household waste per household (measured in Kilograms) (figures have to be verified by DCC)	182.68 (6/12)	365.00	36.52	66.32	93.65	123.30	154.52	181.78					Stuart Noyce	(April - September) On target with similar performance to 2018/19. (LD)
% of Household Waste Reused, Recycled and Composted (figures have to be verified by DCC)	54.20% (6/12)	54.00%	48.76%	52.78%	53.97%	54.16%	53.61%	53.67%					Stuart Noyce	(September) Small decrease in comparison to 2018/19 and against target. Residual waste has reduced by 32.0 tonnes; organic tonnage is up by 98 tonnes but dry recycling has reduced by 139 tonnes. This is main! due to a reduction in paper which is a national trend. (LD)
Net annual cost of waste service per household		£45.00	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a n/a	a n/a	Stuart Noyce	
Number of Households on Chargeable Garden Waste	10,034 (6/12)	10,000	9,921	10,102	10,109	10,195	10,266	10,241					Stuart Noyce	(September) An increase of 2.06% compared to the same period in the previous year. (LD)
% of missed collections reported (refuse and organic waste)	0.04% (7/12)	0.03%	0.01%	0.01%	0.01%	0.01%	0.02%	0.02%	0.02%				Stuart Noyce	(September) Within target levels (LD)
% of Missed Collections logged	0.02% (7/12)	0.03%	0.02%	0.02%	0.02%	0.02%	0.03%	0.03%	0.02%				Stuart Noyce	(September) Within target levels. (LD)
rinted by: C	atherine Yand	lle				SPAI	R.net				Pr	int Da	te: 15 Novemb	oer 2019 12:4

Page 33

Priorities: Er	vironme	nt													
					41										
Aims: Incre	ase recy	cling a	nd re	duc	e th	e amo	unt c	of wa	aste						
Performance	Indicators	3													
Title	Prev Year (Period)		Apr Ac	t	May Act	Jun Act	Jul	Act	Aug Act	Sep Act				Group Manager	Office Notes
(recycling)															
Aims: Prote	ect the na	itural e	nviro	nme	ent			·							
			nviro	nme	ent										
Aims: Prote Performance Title	Indicator: Pr	ev Annu ar Targ	al Apr	May	Jun					Jan Feb t Act Act		cer N	otes		

Printed by: Catherine Yandle SPAR.net Print Date: 15 November 2019 12:44

Corporate Plan PI Report Homes

Monthly report for 2019-2020 Arranged by Aims Filtered by Aim: Priorities Homes For MDDC - Services

Key to Performance Status:

Performance Indicators:

No Data

Well below target

Below target

On target

Above target

Well above target

* indicates that an entity is linked to the Aim by its parent Service

Priorities	s: Home	S																						
Aims: E	Build mo	re cour	ncil I	nouse	S																			
Performa	nce Indi	cators																						
Title			Year	Targe													Group Manage		fficer	· Not	es			
Build Coun Houses	<u>ıcil</u>	2 (7/12)		26	6 0	0	0	0	0	26	26						Angela Haigh	(5	Septe	mber) Pal	mers	ton Park	CY)
Aims: F	acilitate	the ho	usin	g gro	wth t	that	Mid	l de	von	ne	eds	, inc	clud	ling	aff	orda	able ho	us	ing					
Performa	nce Indi	cators																						
Title			Year	Targe													Group Manage	r	Offic	er N	otes			
Number of affordable delivered (<u>homes</u>	29 (2/4)		100	n/a	n/a	22	n/a	n/a	51	n/a	n/a		n/a	n/a		Angela Haigh		(Qua (CY)		1 - 2)	Info.	from Pla	nninç
Deliver hon bringing Er Houses int	mes by mpty	70 (6/12)		72	2 17	33	42	55	72	84							Simon Newcom	nbe						
Aims: C	Other																							
Performa																_						1	_	
Title		Year Pre eriod) Yea En	ar 1	nnual Farget	Apr /	Act	May	Act	Jun	Act	J	ul Ac	t A	ug A	ct :	Sep .	Act Oct Act						Group Manage	Off Not
% Decent Council Homes	99.9% ((6/12)	10	00.0%	100.0)%	100.0	0%	100	.0%	10	0.0%	1	00.0	%	100.0	0%						Angela Haigh	
% Properties With a Valid Gas Safety Certificate	99.91%	(6/12)	100	0.00%	99.78	3%	99.8	2%	99.9	91%	99).91%	5 9	9.96	% 1	00.00	0%						Angela Haigh	
Rent Collected as a Proportion of Rent Owed	99.59% ((6/12)	9.	7.00%	91.55	5%	99.90	0%	97.6	66%	100	.93%	5 9	9.30	%	98.50	0%						Angela Haigh	
Current Fenant Arrears as Froportion of Annual Rent Debit		(6/12)	:	2.50%	1.10)%	0.8	7%	1.1	11%	1	.09%		0.91	%	1.17	7%						Angela Haigh	
	0.55%	(6/12)		0.70%	0.50)%	0.5	0%	0.4	18%	C	.48%)	0.52	%	0.50	3%						Angela Haigh	
Owelling ent lost due to voids																								

Printed by: Catherine Yandle

SPAR.net

Print Date: 19 November 2019 13:5



Corporate Plan PI Report Economy

Monthly report for 2019-2020 Arranged by Aims Filtered by Aim: Priorities Economy For MDDC - Services

Key to Performance Status:

Performance Indicators: No Data Well below target Below target On target Above target Well above target

* indicates that an entity is linked to the Aim by its parent Service

Corporate Plan PI Report Economy Priorities: Economy Aims: Attract new businesses to the District **Performance Indicators** Prev Year Annual Apr May Jun Jul Aug (Period) Target Act Act Act Act Act Title Sep Oct Nov Dec Jan Feb Mar Group Officer Notes Act Act Act Act Act Act Manager Number of 3,055 (7/12) 3,150 3,104 3,112 3,123 3,137 3,149 <mark>3,155 3,180</mark> Andrew business rate Jarrett, Fiona accounts Wilkinson

Aims: Focus on business retention and growth of existing businesses													
Performance Indi	Performance Indicators												
Title												Group Manager	Officer Notes
Businesses supported	172 (7/12)	250	21	57	84	107	124	141	147			Welsh	(October) 5 businesses assisted and 1 new enquires (MF), Number of businesses assisted

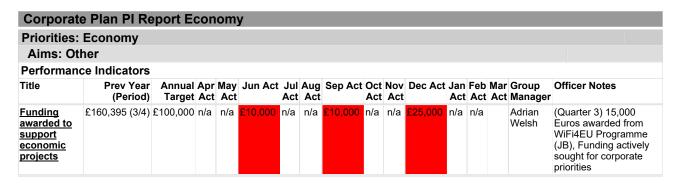
Performance	Indicators														
Title	Prev Year (Period)					Jul Act	Aug Act	Sep Act						Group Manager	Officer Notes
Increase in Car Parking Vends	52,273 (7/12)		51,120	51,775	48,697	50,894	51,261	50,325	53,392					Andrew Jarrett	
The Number of Empty Shops (TIVERTON)	20 (3/4)	18	n/a	n/a	17	n/a	n/a	21	n/a	n/a	21	n/a	n/a	Adrian Welsh	Number of vacant retai units, (Quarter 4) Oct 19: 21 vacant units representing 8.7% of the total units. (CY)
The Number of Empty Shops (CREDITON)	9 (3/4)	8	n/a	n/a	6	n/a	n/a	10	n/a	n/a	10	n/a	n/a	Adrian Welsh	(Quarter 3) Oct 19: 10 vacant units representing 8.4% of tota units in Crediton. (MF), Number of vacant retai units
The Number of Empty Shops (CULLOMPTON)	9 (3/4)	8	n/a	n/a	12	n/a	n/a	7	n/a	n/a	7	n/a	n/a	Adrian Welsh	(Quarter 3) Oct 19: 7 vacant units representing 7.9% of the total units. (MF), The number of vacant retai units

Aims: Other

Printed by: Catherine Yandle

SPAR.net

Print Date: 18 November 2019 13:34



Corporate Plan PI Report Community

Monthly report for 2019-2020
Arranged by Aims
Filtered by Aim: Priorities Community
Filtered by Flag: Exclude: Corporate Plan Aims 2016 to 2020
For MDDC - Services

Key to Performance Status:

Performance Indicators: No Data

Well below target

Below target

On target

Above target

Well above target

^{*} indicates that an entity is linked to the Aim by its parent Service

Corpora	te Plan P	l Re	port C	omi	mun	ity								
Priorities	Priorities: Community													
Aims: O	ther													
Performan	Performance Indicators													
Title	Prev Year (Period)												Group Manager	Officer Notes
Compliance with food safety law	86% (7/12)		90%	93%	93%	92%	93%	93%	92%	92%			Simon Newcombe	



Corporate Plan PI Report Corporate

Monthly report for 2019-2020
Arranged by Aims
Filtered by Aim: Priorities Delivering a Well-Managed Council
For MDDC - Services

Key to Performance Status:

Performance Indicators:

No Data

Well below target

Below target

On target

Above target

Well above target

 $\ensuremath{\bigstar}$ indicates that an entity is linked to the Aim by its parent Service

Alms: Put customers first	Priorities: D	Delivering a	Wel	l-Manage	d Coun	cil									
Prev Yaer Prev	Aims: Put	customers	first												
Ref Soft Some Soft S	Performance	e Indicators													
Lewis Lewi	Title		Year		Apr Act	May Act	Jun Act	Jul Act	Aug Act	Sep Act	Oct Act				
Levis	complaints resolved w/in timescales (10 days - 12	93% (7/12)		90%	96%	98%	95%	87%	89%	88%	85%				Lisa Lewis
Baley Planning Guarantee determined within 26 weeks (and and and and and and and and and and		30 (7/12)			26	31	33	34	33	31	30				Lisa Lewis
Bailey determined within 13 weeks lover last 2 years) Minor applications determined within 13 weeks (over last 2 years) Major applications overturned at appeals (Nover last 2 years) Major applications overturned at appeals (Nover last 2 years) Minor applications overturned at appeals (Nover last 2 years) Minor applications overturned at appeals (Nover last 2 years) Minor applications overturned at appeals (Nover last 2 years) Minor applications overturned at appeals (Nover last 2 years) Minor applications overturned at appeals (Nover last 2 years) Minor applications overturned at appeals (Nover last 2 years) Minor applications overturned at appeals (Nover last 2 years) Minor applications overturned at appeals (Nover last 2 years) Minor applications overturned at appeals (Nover last 2 years) Minor applications overturned at appeals (Nover last 2 years) Minor applications overturned at appeals (Nover last 2 years) Minor applications overturned at appeals (Nover last 2 years) Minor applications overturned (Nover last 2 years) Mi	Performance Planning Guarantee determine within 26	100% (2/4)		100%	n/a	n/a	99%	n/a	n/a	99%	n/a	n/a	n/a	n/a	Maria Bailey Jenny Clifford
applications determined within 8 weeks (over last 2 years) Major applications overturned at appeal (over last 2 years) Milor applications overturned at appeals overturned overturned at appeals overturned ove	applications determined within 13 weeks (over	91% (2/4)		60%	n/a	n/a	72%	n/a	n/a	72%	n/a	n/a	n/a	n/a	Maria Bailey Jenny Clifford
Bailey denny cliffor overturned at appeal (over last 2 years) Major applications overturned at appeals Minor applications overturned at appeals (over last 2 years) Minor applications overturned at appeal (over last 2 years) Minor applications overturned at appeal (over last 2 years) Minor applications overturned at appeal (over last 2 years) Minor applications overturned at appeal (over last 2 years) Minor applications overturned at appeal (over last 2 years) Major applications overturned at appeal (over last 2 years) Major applications overturned at appeal (over last 2 years) Major applications overturned at appeal (over last 2 years) Major applications overturned at appeal (over last 2 years) Major applications over (over last 2 years) Major applications over (over last 2 years) Major appeals Major appea	applications determined within 8 weeks (over	75% (2/4)		65%	n/a	n/a	77%	n/a	n/a	78%	n/a	n/a	n/a	n/a	Maria Bailey Jenny Clifford
applications overturned at appeal % of appeals Minor applications overturned at appeal (over last 2 years) Minor applications overturned at appeal (over last 2 years) Minor applications overturned at appeal (over last 2 years) Minor applications overturned at appeal % of appeals N/a N/a N/a N/a N/a N/a N/a N/	applications overturned at appeal (over last 2	3% (2/4)		10.00%	n/a	n/a	0.00%	n/a	n/a	2.42%	n/a	n/a	n/a	n/a	Maria Bailey Jenny Clifford
applications overturned at appeal (over last 2 years) Minor applications overturned at appeal (over last 2 years) Minor applications overturned at appeal % of appeals Response to Foll Requests (within 20 working days) Bailey Jenny Cliffor overturned at appeal % of appeals Bailey Jenny Cliffor overturned at n/a	applications overturned at appeal %	n/a	n/a		n/a	n/a		n/a	n/a	40.00%	n/a	n/a	n/a	n/a	Jenny Clifford
Minor applications overturned at appeal % of appeals Response to FOI Requests (within 20 working days)	applications overturned at appeal (over last 2	0% (2/4)		10%	n/a	n/a	0%	n/a	n/a	0%	n/a	n/a	n/a	n/a	Maria Bailey Jenny Clifford
FOI Pandle Pandl	Minor applications overturned at appeal % of appeals		n/a									n/a	n/a	n/a	Jenny Clifford
	FOI Requests (within 20 working	97% (7/12)		100%	100%	100%	100%	100%	100%	100%	100%				Cathe Yandle
		n/a	n/a	2018 -19	32	28	26	26	44	26	32				Cathe

Corporate	Corporate Plan PI Report Corporate													
Priorities:	Priorities: Delivering a Well-Managed Council													
Aims: Pu	t customers	first												
Performand	ce Indicators													
Title	Prev Year (Period)		Target	Apr Act	May Act	Jun Act	Jul Act	Aug Act	Sep Act	Oct Act				Group Manaç
Requests where the information was granted in full			Q 3 & 4 190 i.e. 59.4%											Yandle
ICO Decision Notices	n/a	n/a	There were 4 complaints in 2018-19 2 Withdrawn 1 Upheld 1 Not Upheld	0	0	1	2	3	3	3				Cather Yandle
Working Days Lost Due to Sickness Absence	4.86days (7/12)		7.00days	0.46days	0.96days	1.55days	2.17days	2.88days	3.51days	4.18days				Matthe Page
% total Council tax collected - monthly	66.14% (7/12)		98.50%	11.16%	20.41%	29.29%	38.20%	47.15%	56.18%	65.93%				Andrev Jarrett
% total NNDR collected - monthly	64.83% (7/12)		99.20%	12.02%	24.00%	33.07%	40.40%	48.98%	57.25%	65.21%				Andrev Jarrett
Number of visitors per month	2,360 (7/12)		2,500	1,361	1,355	1,257	1,212	1,189	1,200	1,234				Lisa Lewis

Printed by: Catherine Yandle

SPAR.ne

Print Date: 24 Novemb

Report for 2019-2020

Filtered by Prefix: Exclude Risk Prefix: OP, PR, EV Filtered by Flag:Include: * Corporate Risk Register

For MDDC - Services

Filtered by Performance Status: Exclude Risk Status: Low Not Including Risk Child Projects records, Including Mitigating Action records

Key to Performance Status:

Mitigating Action:

Milestone Missed

Behind schedule

On / ahead of schedule Completed and evaluated

No Data available

Risks: No Data (0+) High (15+) Medium (6+)

Low (1+)

Corporate Risk Management Report - Appendix 6

Risk: Absence of Key Staff Loss of key staff from service (either temporary or permanent) could result in being unable to meet statutory duties and administer an election

Service: Elections and Electoral Registration

Mitigating Action records

Mitigation Status	Mitigating Action	Info	Responsible Person	Date Identified	Last Review Date	Current Effectiveness of Actions
and	Parnership working arrangements	may require experienced staff from other authorities if staff absent at key times	Jackie Stoneman	02/08/2013	11/03/2019	Fully effective (1)

Current Status: Medium (12)

Current Risk Severity: 4 -High

Current Risk Likelihood: 3 -Medium

Service Manager: Jill May

Review Note: contingency plans - AEA and Devon Group partnership working (could borrow staff)

Printed by: Catherine Yandle

SPAR.net

Print Date: 19 November 2019 17:41

<u>Risk: Climate Change Declaration</u> The implications to the Council's strategic, budget and medium term financial plans are not yet fully explored and understood. This introduces an increased level of uncertainty.

Service: G	Service: Governance								
Mitigating	Action record	ls							
Mitigation Status	Mitigating Action	Info	Responsible Person	Date Identified	Last Review Date	Current Effectiveness of Actions			
No Data available	Consideration by the Environment PDG	This PDG has been tasked with considering the Council's own policy response (s) to the Climate Change Declaration made at Full Council on 26 June 2019.	Catherine Yandle	19/07/2019	05/09/2019	No Score(0)			
On / ahead of schedule	Establishing baseline and definitions	A Devon wide definition of "Carbon footprint" needs to be established so the County can work to a common formula. MDDC's own Carbon footprint will be calculated to establish a baseline for future measurement.	Catherine Yandle	19/07/2019	05/09/2019	Satisfactory (2)			
Current St (25)		Current Risk Seve High	erity: 5 - Very	Current F High	Risk Likeliho	ood: 5 - Very			

Service Manager: Catherine Yandle

Review Note: The baseline Carbon footprint is due by the end of December.

<u>Risk: Cyber Security</u> Inadequate Cyber Security could lead to breaches of confidential information, damaged or corrupted data and ultimately Denial of Service. If the Council fails to have an effective ICT security strategy in place.

Risk of monetary penalties and fines, and legal action by affected parties

Service: I	Service: I C T										
Mitigating	Mitigating Action records										
Mitigation Status	Mitigating Action	Info	Responsible Person	Date Identified	Last Review Date	Current Effectiveness of Actions					
Completed and evaluated	Email and Protective DNS	ICT have applied the all levels of the government secure email policy, which ensures secure email exchange with government agencies operating at OFFICIAL. PSN DNS has been configured at the Internet gateway, which ensures the validity of websites and blocks known sites.	Alan Keates	06/06/2019	15/10/2019	Fully effective (1)					
Completed and evaluated	Information Security Policy in place, with update training	Information Security Policy reviewed. LMS (online policy system) included in induction.	Catherine Yandle	22/10/2015	15/10/2019	Fully effective (1)					
On / ahead of schedule	Regular user awareness training	Staff and Member updates help to reduce the risk	Alan Keates	03/01/2019	15/10/2019	Satisfactory (2)					
Completed and evaluated	Technical controls in place	Required to maintain Public Sector Network certification	Alan Keates	03/01/2019	15/10/2019	Fully effective (1)					
(20)	atus: High	Current Risk Se High	verity: 4 -	Current Ri High	sk Likelihoo	od: 5 - Very					
	anager: Alan										
Review NC	Review Note: See mitigating actions.										

Risk: Economic Strategy Failure to deliver projects/outcomes in Economic Strategy											
Service: Growth, Economy and Development											
Mitigating	Mitigating Action records										
Mitigation Status	Mitigating Action	Info	Responsible Person	Date Identified	Last Review Date	Current Effectiveness of Actions					
On / ahead of schedule	Continue to seek out existing and new funding opportunities	To assist in ensuring adequate funding for delivery.	Adrian Welsh	10/06/2019	17/09/2019	Satisfactory (2)					
On / ahead of schedule	partnership working	Continue to work closely with delivery partners to gain advance warning of difficulties so as to seek to mitigate	Adrian Welsh	10/06/2019	17/09/2019	Satisfactory (2)					
On / ahead of schedule	Project Management	Continue rigorous project management, monitoring and reporting	Adrian Welsh	10/06/2019	17/09/2019	Satisfactory (2)					
Current St (12)	tatus: Medium	Current Risk High	Severity: 4 -	Current Medium	Risk Likelih	ood: 3 -					
Service M	anager: Jenny	Clifford									
Review Note: See mitigating actions											

<u>Risk: Funding</u> Insufficient resources (including funding) to deliver growth aspirations of Corporate											
Plan.											
Service: 0	Frowth, Economy a	and Develo _l	pment								
Mitigating	Mitigating Action records										
Mitigation Status	Mitigating Action	Info	Responsible Person	Date Identified	Last Review Date	Current Effectiveness of Actions					
On / ahead of schedule	Officers have reprioritised work programmes to explore new funding opportunities	End of European funding sources	Adrian Welsh	10/06/2019	10/06/2019	Satisfactory (2)					
Current S (16)											
Service M	anager: Adrian We	elsh									
Review Note: Uncertainty as to whether funding will continue in current political climate.											

Printed by: Catherine Yandle SPAR.net Print Date: 19 November 2019
17:41

Page 46

Current Risk Likelihood: 2 -

Low

Corporate Risk Management Report - Appendix 6

<u>Risk: GDPR compliance</u> That the Council cannot demonstrate that we are complaint with GDPR requirements.

Service: Governance	е
---------------------	---

Mitigating	Action	records

gamig riodorae							
Mitigation Status	Mitigating Action	Info	Responsible Person	Date Identified	Last Review Date	Current Effectiveness of Actions	
Behind schedule	IDOX Records Handling Plan	To utilize IDOX bulk data handling tool across the Council services using Uniform	Catherine Yandle	01/03/2019	19/11/2019	Poor - action required(3)	
On / ahead of schedule	Records Management Action Plan	To improve identified issues with records management	Catherine Yandle	15/06/2018	19/11/2019	Satisfactory (2)	

(10) High Service Manager: Catherine Yandle

Current Status: Medium

Review Note: Timetable for IDOX data handling work to be completed by 31 December 2019

Current Risk Severity: 5 - Very

<u>Risk: Health and Safety</u> Inadequate Health and Safety Policies or Risk Assessments and decision-making could lead to Mid Devon failing to mitigate serious health and safety issues

Service:	Human	Resources
----------	-------	-----------

Mitigating	Action	records

minganing	initigating Action records							
Mitigation Status	Mitigating Action	Info	Responsible Person	Date Identific	ed	Last Review Date	Current Effectiveness of Actions	
Completed and evaluated	Risk Assessments	Review risk assessments and procedures to ensure that we have robust arrangements in place. In progress ready for September reports.	Michael Lowe	28/05/2	013	15/11/2018	Fully effective (1)	
Behind schedule	Risk assessments	Group Managers contacted with request to update the outstanding risk reviews	Michael Lowe	20/09/2	019		Poor - action required (3)	
Current St Data	Current Status: No Current Risk Severity: 5 - Very Current Risk Likelihood: 2 -						ihood: 2 -	

Service Manager: Michael Lowe

Review Note: Whilst there is an improvement in procedures the safety reviews carried out still

show further work is required in implementing these into the work place

<u>Risk: Homelessness</u> Insufficient resources to support an increased homeless population could result in failure to meet statutory duty to provide advice and assistance to anyone who is homeless.

Service: Housing Services								
Mitigating Action records								
Mitigation N Status A	ditigating Action	Info	Responsible Person	Date Identified	Last Review Date	Current Effectiveness of Actions		
Completed C and S evaluated	Computer System	New ICT system for recording homelessness data procured and fully functional including reporting facility.	Claire Fry	05/09/2017	13/09/2019	Fully effective (1)		
Completed S and S evaluated	Staff Support	Officers are trained and knowledgeable and the structure of Housing Options team to be reviewed to build resilience. Homelessness strategy to be reviewed Autumn 2019.	Claire Fry	22/06/2017	13/09/2019	Fully effective (1)		
Current Stat (12)	Current Status: Medium Current Risk Severity: 4 - Current Risk Likelihood: 3 - High Medium							
Service Mar	nager: Cla	ire Fry						

Review Note: See mitigating actions

Risk: Information Security Inadequate data protection could lead to breaches of confidential information and ultimately enforcement action by the ICO.

Ser	vice:	Governance	

Service: G	Service: Governance								
Mitigating	Action reco	rds							
Mitigation Status	Mitigating Action	Info	Responsible Person	Date Identified	Last Review Date	Current Effectiveness of Actions			
On / ahead of schedule	Awareness and Training	Attend team meetings and other meetings such as Tenants Together to provide training and answer questions on request. Articles in the Link on an ad hoc basis.	Catherine Yandle	09/08/2019	19/11/2019	Satisfactory (2)			
Completed and evaluated	Breach notification	Security breaches are logged via the helpdesk and monitored for developing trends. Training and advice is offered in response to items logged.	Catherine Yandle	09/08/2019	19/11/2019	Satisfactory (2)			
Current St (15)	atus: High	Current Risk Se High	everity: 5 - Ver	y Curren Mediu	it Risk Likeli m	hood: 3 -			

Service Manager: Catherine Yandle **Review Note:** See mitigating actions

Print Date: 19 November 2019 **Printed by: Catherine Yandle** SPAR.net 17:41

<u>Risk: Infrastructure delivery</u> Inability to deliver, or delay in deliverying, key transport infrastructureto unlock planned growth

Service: Growth, Economy and Development

Mitigating Action records

Mitigation Status	Mitigating Action	Info	Responsible Person	Date Identified	Last Review Date	Current Effectiveness of Actions			
On / ahead of schedule	Partnership working with infrastructure providers and statutory bodies	Reduce risk of delays and communication.	Adrian Welsh	10/06/2019	17/09/2019	Satisfactory (2)			
On / ahead of schedule	target funding opportunities	To seek to bring forward delivery		10/06/2019	17/09/2019	Satisfactory (2)			
Current St	tatus: Medium	Current Status: Medium							

Medium

Service Manager: Jenny Clifford
Review Note: See mitidating actions

(12)

Risk: Localism Act - Community Right to Buy / Challenge Transference of services to the

community could enable the Council to identify cost savings

High

Service: Financial Services

Mitigating Action records

wiitigatiiig	minigating Action records							
Mitigation Status	Mitigating Action	Info	Responsible Person	Date Identif	fied	Last Review Date	Current Effectiveness of Actions	
On / ahead of schedule	This is an opportunity - Communication with third parties needed		Jo Nacey	02/08/	2019	02/08/2019	Satisfactory(2)	
Current S	Current Status: Medium							

(12) High Medium

Service Manager: Jo Nacey

Review Note: See mitigating actions

<u>Risk: Overall Funding Availability</u> Changes to Revenue Support Grant, Business Rates, New Homes Bonus and other funding streams in order to finance ongoing expenditure needs.

Service: F	Service: Financial Services									
Mitigating	Mitigating Action records									
Mitigation Status	Mitigating Action	Info	Responsible Person	Date Identified	Last Review Date	Current Effectiveness of Actions				
On / ahead of schedule	Engaging in commercial activities	S	Jo Nacey	28/09/201	7 13/09/2019	Satisfactory(2)				
On / ahead of schedule	Medium term planning		Jo Nacey	28/09/201	7 13/09/2019	Satisfactory(2)				
On / ahead of schedule	We continue to work with managers to reduce costs and explore new income streams		Jo Nacey	07/02/2019	13/09/2019	Satisfactory(2)				
(15)	tatus: High Curro		Severity: 5 - \	•	ırrent Risk Lik edium	elihood: 3 -				

Service Manager: Jo Nacey

Review Note: See mitigating actions

Risk: Reduced Funding - Budget Cuts We are subject to continuing budget reductions. If we concentrate on short term cost savings, it may increase long term impact of decisions

Service: F	Service: Financial Services								
Mitigating	Mitigating Action records								
	Mitigating Action	Info	Responsible Person	Date Identified	Last Review Date	Current Effectiveness of Actions			
On / ahead of schedule	Business Plans	Service Business Plans are reviewed each financial year with suggestions for revised performance targets based on budget to be agreed by Cabinet Member and PDG.	Jo Nacey	28/05/2013	13/09/2019	Satisfactory (2)			
On / ahead of schedule	Identify Efficiencies	Taking proactive steps to increase income and reduce expenditure through efficiencies, vacancies that arise and delivering services in a different way.	Andrew Jarrett	28/05/2013	13/09/2019	Satisfactory (2)			
On / ahead of schedule	Reserves	Cabinet have taken the decision to recommend a minimum general reserve balance of 25% of Net annual budget.		28/05/2013	13/09/2019	Satisfactory (2)			
On / ahead of schedule	Set Budget	Each year as part of the budget setting process, members are consulted via PDGs in time to evaluate savings proposals, ahead of the November draft budget.	Jarrett	28/05/2013		Satisfactory (2)			
(20)	tatus: High	Current Risk Se High	verity: 5 - Ver	y Curro High	ent Risk Like	lihood: 4 -			
Service M	anager: Jo N	acey							

Print Date: 19 November 2019 **Printed by: Catherine Yandle** SPAR.net 17:41

Review Note: See mitigating actions

Risk: Reputational damage - social media impact of reputational damage through social media is a significant risk that warrants inclusion on the Authority's risk register.

Service: Communications								
Mitigating	Action rec	ords						
Mitigation Status	Mitigating Action	Info	Responsible Person	Date Identified	Last Review Date	Current Effectiveness of Actions		
On / ahead of schedule	Monitoring social media	Two members of the communications team monitor the main corporate social media accounts on a rota basis. Alerts are also set up so the team receives notification of comments and can respond as appropriate. This is monitored in office hours only and the team does not provide 24 hour monitoring or a call out function. The Comms Team also works with other local authorities and takes part in social media training with other local authorities as the opportunities arise budgets permitting.	Jane Lewis	05/06/2019	05/06/2019	Satisfactory (2)		
Current St (10)	tatus: Medi	um Current Risk S High	everity: 5 - Ve	ery Curr Low	ent Risk Lik	elihood: 2 -		

Service Manager: Jane Lewis

Printed by: Catherine Yandle

Review Note: See mitigating actions

Print Date: 19 November 2019 17:41

Risk: Repu	Risk: Reputational re Council Housing Stock Failure in handling a disaster/mistake properly									
Service: H	ousing Se	rvices	_							
Mitigating	Mitigating Action records									
Mitigation Status	Mitigating Action	Info		Responsible Person	Date Identif	fied	Last Review Date	Current Effectiveness of Actions		
Completed and evaluated	Proactive Working	fire ris being minim Tenar Checl identi- home comm inspe- Neigh Walka us to in cor which increa	mic system of sk assessment adopted to hise risk. Incy Home ks enable us to fy issues in s; and hunal ctions and abourhood abouts enable identify issues hmunal areas a could also ase health and y risks.	Claire Fry	05/09/2017		13/09/2019	Fully effective(1)		
Completed and evaluated	Staff Support	are kr and h comp of hou policy proce These	rehensive suite using related and dures in place. e include dures in case	Claire Fry	05/09/	2017	13/09/2019	Fully effective(1)		
Current St (10)	Current Status: Medium Current Risk Severity: 5 - Very (10) Current Risk Likelihood: 2 - Low							elihood: 2 -		
	anager: Cla		•							
Review No	ote: See mit	igating	g actions							

<u>Risk: S106 Agreement</u> Inability of the legacy systems to provide a full overview of the 'trigger points' for all of the s106 agreements							
Service: Planning							
Mitigating Action records							
No Mitigating Action records	found.						
Current Status: Medium (10)							
Service Manager: Jenny Clifford							
Review Note:							

Printed by: Catherine Yandle SPAR.net Print Date: 19 November 2019
17:41

Page 55

<u>Risk: SPV - 3 Rivers - Failure of the Company</u> This will depend on Economic factors and the Company's success in the marketplace commercially.

For MDDC the impacts will be:

3 Rivers are unable to service and repay the loan from MDDC

Not receiving the forecast additional income

Not supporting corporate objectives.

Samilani E	Service: Financial Services								
	Action reco								
	Mitigating Action	Info	Responsible Person	Date Identified	Last Review Date	Current Effectiveness of Actions			
On / ahead of schedule	Quarterly Officer Programme Board	Will receive detailed project updates and will ensure performance correlates with existing metrics, budgets, timetable and considers any specific material project risks that have been identified. Anything materially o/s of project confines would then be reported to Cabinet	Catherine Yandle	13/06/2019	13/09/2019	Satisfactory (2)			
On / ahead of schedule	Regular monitoring	The Board of 3 Rivers deliver a half yearly report to the Cabinet which provides an update on their delivery against their business plan. We charge interest to them at a commercial rate in order to maintain an "arms-length" relationship and the interest provides some mitigation to the outstanding principal.	Jo Nacey	30/05/2019	13/09/2019	Satisfactory (2)			
(20)	tatus: High	Current Risk Sev High	verity: 5 - Ver	y Curre High	nt Risk Like	lihood: 4 -			
	anager: Jo N								
Review No	ote: See mitig	gating actions							

Page 56

SPAR.net

Printed by: Catherine Yandle

17:41

Print Date: 19 November 2019

Risk: SPV Disclosure requirements - 3 Rivers Failing to maintain the balance between commercial sensitivity and the transparency and openness requirements of a wholly owned entity.

Service: Financial Services

Mitigating	Action	records
······································	,	.000.40

Mitigation Status	Mitigating Action	Info	Responsible Person	Date Identified	Last Review Date	Current Effectiveness of Actions
On / ahead of schedule	Employed services of Ichabod	We can refer technical matters regarding group accounts etc. to our retained technical advisor. This is a cost effective way of receiving technical updates	Jo Nacey	02/01/2018	13/09/2019	Satisfactory (2)
Current St	tatus: Mediu	· •	k Severity: 4 -	Curren	t Risk Likelil	nood: 3 -

(12)

Current Risk Severity: 4 -High

Current Risk Likelihood: 3 -

Medium

Service Manager: Jo Nacey

Review Note: See mitigating actions

Print Date: 19 November 2019 **Printed by: Catherine Yandle** SPAR.net 17:41

<u>Risk: SPV Governance Arrangements - 3 Rivers</u> Not being able to demonstrate robust challenge and decision-making.

33.1.33. 3	Sovernance					
Mitigating	Action records	6				
Mitigation Status	Mitigating Action	Info	Responsible Person	Date Identified	Last Review Date	Current Effectiveness of Actions
On / ahead of schedule	Included on AGS	This issue has been included on the Annual Governance Statement Action Plan so we do not lose sight of the issue throughout the year.	Catherine Yandle	15/07/2019	06/09/2019	Satisfactory (2)
Behind schedule	Openness and Transparency	Regular reports to Cabinet in open session where possible. Need to balance commercial interests with Nolan principles.	Catherine Yandle	20/05/2019	06/09/2019	Poor - action required(3)

(10) High

Jurrent Risk Severity: 5 - Very Hiah Current Risk Likelihood: 2 -

Low

Service Manager: Catherine Yandle

Review Note: See mitigating actions

Printed by: Catherine Yandle

SPAR.net

Print Date: 19 November 2019 17:41

Risk: ST-R	Reduction in Gard	<u>len Waste Cus</u>	tomers Loss (of income;	reduction in re	cycling rate
Service: S	treet Scene Serv	ices				
Mitigating	Action records					
Mitigation Status	Mitigating Action	Info	Responsible Person	Date Identified	Last Review Date	Current Effectiveness of Actions
and ·	Reminder to renew correspendence	To maintain the existing customer base	Lorraine Durrant	06/06/201	9 05/07/2019	Fully effective (1)
and	Social media compaigns & publicity	To ensure that information about the garden waste service reaches as many residents as possible	Lorraine Durrant	06/06/201	9 05/07/2019	Fully effective (1)
Current St (12)	atus: Medium	Current Risk S High	Severity: 4 -	Currei Mediu	nt Risk Likelih m	iood: 3 -
Service Ma	anager: Stuart No	усе				
Review No	ote: See mitigating	actions				

Risk: Tive Market	<u>rton Pannier Mai</u>	<u>rket</u> Failure to ma	aximise the ec	onomic potei	ntial of Tivert	on Pannier	
	Frowth, Economy	and Developm	ent				
	Action records	•					
Mitigation Status	Mitigating Action	Info	Responsible Person	Date Identified	Last Review Date	Current Effectiveness of Actions	
On / ahead of schedule	Continue to retain and prioritise market budget	To ensure most efficient use of resources	Adrian Welsh	10/06/2019	17/09/2019	Satisfactory (2)	
On / ahead of schedule	continue to work with traders on promotion	To increase footfall.	Adrian Welsh	10/06/2019	17/09/2019	Satisfactory (2)	
On / ahead of schedule	Implement and review market strategy	Implementation of strategy will increase market's financial success and help fulfill its function as a key driver for the town.	Adrian Welsh	10/06/2019	17/09/2019	Satisfactory (2)	
On / ahead of schedule	Masterplan Implementation	To realise benefits from the Masterplan to increase visibility of market and increase footfall.	Adrian Welsh	10/06/2019	17/09/2019	Satisfactory (2)	
(12)	tatus: Medium	Current Risk S High	Severity: 4 -	Current I Medium	Risk Likeliho	ood: 3 -	
	anager: Jenny C						
Review Note: See mitigating actions							

SPAR.net - Risk Matrix Page 1 of 1

Risk Matrix

Report
Filtered by Prefix: Exclude Risk Prefix: OP, EV
For MDDC - Services
Current settings

		Risk Severity						
		1 - Very Low	2 - Low	3 - Medium	4 - High	5 - Very High		
	1 - Very Low	No Risks	3 Risks	3 Risks	4 Risks	5 Risks		
od	2 - Low	No Risks	3 Risks	13 Risks	13 Risks	5 Risks		
.ikelihood	3 - Medium	No Risks	1 Risk	6 Risks	8 Risks	3 Risks		
Ě	4 - High	No Risks	No Risks	No Risks	1 Risk	2 Risks		
Risk	5 - Very High	No Risks	No Risks	No Risks	1 Risk	2 Risks		



By virtue of paragraph(s) 3 of Part 1 of Schedule 12A of the Local Government Act 1972.

Document is Restricted



MID DEVON DISTRICT COUNCIL - NOTIFICATION OF KEY DECISIONS

January 2020

The Forward Plan containing key Decisions is published 28 days prior to each Cabinet meeting

Title of report and summary of decision	Decision Taker	Date of Decision	Officer contact	Cabinet Member	Intention to consider report in private session and the reason(s)
Corporate Health & Safety Policy To receive the annual review of the Corporate Health & Safety Policy from the Director of Corporate Affairs and Business Gransformation.	Community Policy Development Group Cabinet	10 Dec 2019 16 Jan 2020	Jill May, Director of Corporate Affairs and Business Transformation Tel: 01884 234381	Cabinet for the Working Environment and Support Services (Councillor Nikki Woollatt)	Open
Council Tax Reduction Scheme To receive the Council Tax Reduction Scheme	Community Policy Development Group Cabinet Council	10 Dec 2019 16 Jan 2020 26 Feb 2020	Andrew Jarrett, Deputy Chief Executive (S151) Tel: 01884 234242	Cabinet Member for Finance (Councillor Alex White)	Open
Environment Educational Enforcement Policy To receive a report from the Group Manager of Street Scene and Open Spaces on the updates to the Environment Education and	Environment Policy Development Group Cabinet	14 Jan 2020 13 Feb 2020	Stuart Noyce, Group Manager for Street Scene and Open Spaces Tel: 01884 244635	Cabinet Member for the Environment (Councillor Luke Taylor)	Open

Title of report and summary of decision	Decision Taker	Date of Decision	Officer contact	Cabinet Member	Intention to consider report in private session and the reason(s)
Enforcement Policy					
Bereavement Services Fees & Charges To receive the annual review of Bereavement Services Fees & Charges from the Group Manager for Corporate Property and Commercial Assets	Environment Policy Development Group Cabinet	14 Jan 2020 13 Feb 2020	Andrew Busby, Group Manager for Corporate Property and Commercial Assets Tel: 01884 234948	Cabinet Member for the Environment (Councillor Luke Taylor)	Open
Cainting and Repairs - Council Houses 2020-2025 Co consider the outcome of the tender.	Cabinet	16 Jan 2020	Andrew Pritchard, Director of Operations Tel: 01884 234950	Cabinet Member for Housing and Property Services (Councillor Simon Clist)	Open
Cullompton Railway Station Project To consider a report on proposed governance arrangements	Cabinet	16 Jan 2020	Jenny Clifford, Head of Planning, Economy and Regeneration Tel: 01884 234346	Cabinet Member for Planning and Economic Regeneration (Councillor Graeme Barnell)	Open
Area B Eastern Urban Extension - Masterplan Stage II Public Consultation To request approval to go out to Stage II consultation	Cabinet	16 Jan 2020	Jenny Clifford, Head of Planning, Economy and Regeneration Tel: 01884 234346	Cabinet Member for Planning and Economic Regeneration (Councillor Graeme Barnell)	Open

Title of report and summary of decision	Decision Taker	Date of Decision	Officer contact	Cabinet Member	Intention to consider report in private session and the reason(s)
on the masterplan documents.					
Cullompton Town Centre Masterplan Stage 1 Public Consultation To request approval to go out to Stage I consultation on the masterplan documents.	Cabinet	16 Jan 2020	Jenny Clifford, Head of Planning, Economy and Regeneration Tel: 01884 234346	Cabinet Member for Planning and Economic Regeneration (Councillor Graeme Barnell)	Open
Tax Base Calculation To consider the statutory Galculations necessary to Jetermine the tax base for Let Council Tax	Cabinet Council	16 Jan 2020 26 Feb 2020	Andrew Jarrett, Deputy Chief Executive (S151) Tel: 01884 234242	Cabinet Member for Finance (Councillor Alex White)	Open
Window Replacement Contract To consider the tender outcome.	Cabinet	16 Jan 2020	Mark Baglow, Group Manager for Building Services Tel: 01884 233011	Cabinet Member for Housing and Property Services (Councillor Simon Clist)	Open
Draft Budget To consider the draft budget	Cabinet	16 Jan 2020	Andrew Jarrett, Deputy Chief Executive (S151) Tel: 01884 234242	Cabinet Member for Finance (Councillor Alex White)	Open

Title of report and summary of decision	Decision Taker	Date of Decision	Officer contact	Cabinet Member	Intention to consider report in private session and the reason(s)
Disposal of Land at Park Nursery, Park Road, Tiverton To consider the consultation responses following the decision of Cabinet on 22 August 2019	Cabinet	16 Jan 2020	Andrew Busby, Group Manager for Corporate Property and Commercial Assets Tel: 01884 234948	Cabinet Member for Housing and Property Services (Councillor Simon Clist)	Fully exempt
Corporate Plan To consider a revised Corporate Plan CO	Cabinet Council	16 Jan 2020 26 Feb 2020	Stephen Walford, Chief Executive Tel: 01884 234201	Leader of the Council (Councillor Bob Deed)	Open
Of RA Medium Term Financial Plan To consider a MTFP for the HRA.	Homes Policy Development Group Cabinet	21 Jan 2020 13 Feb 2020	J P McLachlan, Principal Accountant	Cabinet Member for Finance (Councillor Alex White)	Open
Income Management Policy To consider a revised policy.	Homes Policy Development Group Cabinet	21 Jan 2020 13 Feb 2020	Andrew Pritchard, Director of Operations Tel: 01884 234950	Cabinet Member for Housing and Property Services (Councillor Simon Clist)	Open
Allocations Policy and Resources To consider a revised policy.	Homes Policy Development Group Cabinet	21 Jan 2020 13 Feb 2020	Andrew Pritchard, Director of Operations Tel: 01884 234950	Cabinet Member for Housing and Property Services (Councillor Simon Clist)	Open

Title of report and summary of decision	Decision Taker	Date of Decision	Officer contact	Cabinet Member	Intention to consider report in private session and the reason(s)
Improvements to Council Property Policy To consider a revised policy.	Homes Policy Development Group Cabinet	21 Jan 2020 13 Feb 2020	Andrew Pritchard, Director of Operations Tel: 01884 234950	Cabinet Member for Housing and Property Services (Councillor Simon Clist)	Open
Compensation Policy To consider a revised policy. ປ	Homes Policy Development Group Cabinet	21 Jan 2020 13 Feb 2020	Andrew Pritchard, Director of Operations Tel: 01884 234950	Cabinet Member for Housing and Property Services (Councillor Simon Clist)	Open
Alarket Policy Jo consider a review of the Colicy.	Economy Policy Development Group Cabinet	23 Jan 2020 13 Feb 2020	Adrian Welsh, Group Manager for Growth, Economy and Delivery Tel: 01884 234398	Cabinet Member for Planning and Economic Regeneration (Councillor Graeme Barnell)	Open
Use of CCTV Policy and Guidance To receive and approve the Use of CCTV Policy and Guidance	Community Policy Development Group Cabinet Council	28 Jan 2020 13 Feb 2020 26 Feb 2020	Andrew Busby, Group Manager for Corporate Property and Commercial Assets Tel: 01884 234948	Cabinet Member for Community Well Being (Councillor Dennis Knowles)	Open

Title of report and summary of decision	Decision Taker	Date of Decision	Officer contact	Cabinet Member	Intention to consider report in private session and the reason(s)
Community Safety Partnership To consider a report from the group Manager for Public Health and Regulatory Services outlining the Council's Community Safety Action Plan, and to seek Members recommendation to acknowledge and accept the piorities action plan	Community Policy Development Group Cabinet	28 Jan 2020 13 Feb 2020	Simon Newcombe, Group Manager for Public Health and Regulatory Services Tel: 01884 244615	Cabinet Member for Community Well Being (Councillor Dennis Knowles)	Open
Piverton Town Centre Masterplan Stage II Consultation To request approval to go out to Stage II consultation on the masterplan documents	Cabinet	13 Feb 2020	Jenny Clifford, Head of Planning, Economy and Regeneration Tel: 01884 234346	Cabinet Member for Planning and Economic Regeneration (Councillor Graeme Barnell)	Open
Corporate Asbestos Policy To consider a revised policy.	Cabinet	13 Feb 2020	Andrew Jarrett, Deputy Chief Executive (S151) Tel: 01884 234242	Cabinet Member for Housing and Property Services (Councillor Simon Clist)	Open
Replacement PVCU Double Glazed Units/Entrance Doors 2020 – 2024. To consider the outcome of	Cabinet	13 Feb 2020	Andrew Pritchard, Director of Operations Tel: 01884 234950	Cabinet Member for Housing and Property Services (Councillor Simon	Open

Title of report and summary of decision	Decision Taker	Date of Decision	Officer contact	Cabinet Member	Intention to consider report in private session and the reason(s)
the tender process				Clist)	
Cleaning Contractors To approve the outcome of the procurement exercise.	Cabinet	13 Feb 2020	Andrew Jarrett, Deputy Chief Executive (S151) Tel: 01884 234242	Cabinet for the Working Environment and Support Services (Councillor Nikki Woollatt)	Open
3 Rivers Development Timited - Business Plan O consider the business O lan.	Cabinet	13 Feb 2020	Andrew Jarrett, Deputy Chief Executive (S151) Tel: 01884 234242	Cabinet Member for Housing and Property Services (Councillor Simon Clist)	Fully exempt
3 Rivers Developments Limited - Additional Governance Arrangements for Housing Delivery To consider additional governance arrangements for housing delivery	Cabinet	13 Feb 2020	Andrew Jarrett, Deputy Chief Executive (S151) Tel: 01884 234242	Cabinet Member for Housing and Property Services (Councillor Simon Clist)	Open
National Non-Domestic Rates (NNDR1) To receive an update on the income generation and financial implications of the number of Business Rate properties and to approve	Cabinet Council	13 Feb 2020 26 Feb 2020	Andrew Jarrett, Deputy Chief Executive (S151) Tel: 01884 234242	Cabinet Member for Finance (Councillor Alex White)	Open

Title of report and summary of decision	Decision Taker	Date of Decision	Officer contact	Cabinet Member	Intention to consider report in private session and the reason(s)
the NNDR1.					
Budget To consider the budget for 2020/21	Cabinet Council	13 Feb 2020 26 Feb 2020	Andrew Jarrett, Deputy Chief Executive (S151) Tel: 01884 234242	Cabinet Member for Finance (Councillor Alex White)	Open
Capital Programme To consider the Capital To rogramme for 2020/21	Cabinet Council	13 Feb 2020 26 Feb 2020	Andrew Jarrett, Deputy Chief Executive (S151) Tel: 01884 234242	Cabinet Member for Finance (Councillor Alex White)	Open
Treasury Management Strategy and Annual Investment Strategy To consider the proposed Treasury Management Strategy and Annual Investment Strategy	Cabinet Council	13 Feb 2020 26 Feb 2020	Andrew Jarrett, Deputy Chief Executive (S151) Tel: 01884 234242	Cabinet Member for Finance (Councillor Alex White)	Open
Replacement PVCU Double Glazed Unit / Entrance Doors 2020 – 2025 – Decision to Award to Contract To consider the outcome of	Cabinet	13 Feb 2020	Andrew Pritchard, Director of Operations Tel: 01884 234950	Cabinet Member for Housing and Property Services (Councillor Simon Clist)	Part exempt

Title of report and summary of decision	Decision Taker	Date of Decision	Officer contact	Cabinet Member	Intention to consider report in private session and the reason(s)
the tender.					
Disposal of Sampford Peverell Public Convenience To consider the disposal of an asset	Cabinet	13 Feb 2020	Andrew Busby, Group Manager for Corporate Property and Commercial Assets Tel: 01884 234948	Cabinet Member for Housing and Property Services (Councillor Simon Clist)	Fully exempt
Capital Strategy To agree the proposed Spapital Strategy To	Cabinet Council	13 Feb 2020 26 Feb 2020	Andrew Jarrett, Deputy Chief Executive (S151) Tel: 01884 234242	Cabinet Member for Finance (Councillor Alex White)	Open
Policy Framework To consider and endorse the Policy Framework	Cabinet Council	13 Feb 2020 26 Feb 2020	Stephen Walford, Chief Executive Tel: 01884 234201	Leader of the Council (Councillor Bob Deed)	Open
The Establishment To consider the overall structure of the Council showing the management and deployment of officers	Cabinet Council	13 Feb 2020 26 Feb 2020	Jill May, Director of Corporate Affairs and Business Transformation Tel: 01884 234381	Cabinet for the Working Environment and Support Services (Councillor Nikki Woollatt)	Open

Title of report and summary of decision	Decision Taker	Date of Decision	Officer contact	Cabinet Member	Intention to consider report in private session and the reason(s)
Pay Policy To consider a report relating to Senior Officers pay	Cabinet Council	13 Feb 2020 26 Feb 2020	Jill May, Director of Corporate Affairs and Business Transformation Tel: 01884 234381	Leader of the Council (Councillor Bob Deed)	Open
S106 Governance To agree governance arrangements for S106 agreements O	Scrutiny Committee Cabinet	24 Feb 2020 26 Mar 2020	Jenny Clifford, Head of Planning, Economy and Regeneration Tel: 01884 234346	Cabinet Member for Planning and Economic Regeneration (Councillor Graeme Barnell)	Open
Statement of Community Involvement Review 2018 Report to seek authority to consult on the draft revised text.	Scrutiny Committee Cabinet Council	24 Feb 2020 26 Mar 2020 29 Apr 2020	Jenny Clifford, Head of Planning, Economy and Regeneration Tel: 01884 234346	Cabinet Member for Planning and Economic Regeneration (Councillor Graeme Barnell)	Open
Climate Strategy and Action Plan To receive the 4 yearly review of the Climate Strategy and Action Plan.	Environment Policy Development Group Cabinet	10 Mar 2020 26 Mar 2020	Andrew Busby, Group Manager for Corporate Property and Commercial Assets Tel: 01884 234948	Cabinet Member for the Environment (Councillor Luke Taylor)	Open

Title of report and summary of decision	Decision Taker	Date of Decision	Officer contact	Cabinet Member	Intention to consider report in private session and the reason(s)
Tree planting – Areas of appropriate land To receive details of the proposed tree planting maps generated in response to Motion 559 (Councillor R Evans – 22 October 2019) that the council agrees to use any and all land within the ownership of the authority that is not suitable or development, for the elanting of native British of ees.	Environment Policy Development Group Cabinet	10 Mar 2020 26 Mar 2020	Andrew Busby, Group Manager for Corporate Property and Commercial Assets Tel: 01884 234948	Cabinet Member for the Environment (Councillor Luke Taylor)	Open
Contaminated Land Cost Recovery Policy To receive the 5 yearly review of the Contaminated Land Cost Recovery Policy	Environment Policy Development Group Cabinet	10 Mar 2020 26 Mar 2020	Andrew Pritchard, Director of Operations Tel: 01884 234950	Cabinet Member for the Environment (Councillor Luke Taylor)	Open
Car Parking Management Policy (housing amenity, residential and permit holder car parks) To consider a review of the current policy.	Homes Policy Development Group Cabinet	17 Mar 2020 26 Mar 2020	Andrew Pritchard, Director of Operations Tel: 01884 234950	Cabinet Member for Housing and Property Services (Councillor Simon Clist)	Open

Title of report and summary of decision	Decision Taker	Date of Decision	Officer contact	Cabinet Member	Intention to consider report in private session and the reason(s)
Garage Management Policy To consider a review of the current policy.	Homes Policy Development Group Cabinet	17 Mar 2020 26 Mar 2020	Andrew Pritchard, Director of Operations Tel: 01884 234950	Cabinet Member for Housing and Property Services (Councillor Simon Clist)	Open
Leasehold Management Policy To consider a revised policy O	Homes Policy Development Group Cabinet	17 Mar 2020 26 Mar 2020	Andrew Pritchard, Director of Operations Tel: 01884 234950	Cabinet Member for Housing and Property Services (Councillor Simon Clist)	Open
ASB Policy and Procedures To consider a revised policy	Homes Policy Development Group Cabinet	17 Mar 2020 26 Mar 2020	Andrew Pritchard, Director of Operations Tel: 01884 234950	Cabinet Member for Housing and Property Services (Councillor Simon Clist)	Open
Domestic Abuse Policy To consider a revised policy.	Homes Policy Development Group Cabinet	17 Mar 2020 26 Mar 2020	Andrew Pritchard, Director of Operations Tel: 01884 234950	Cabinet Member for Housing and Property Services (Councillor Simon Clist)	Open
Tenancy Policy review and Tenancy Strategy To consider a revised policy	Homes Policy Development Group	17 Mar 2020	Claire Fry, Group Manager for Housing Tel: 01884 234920	Cabinet Member for Housing and Property Services (Councillor Simon	Open

Title of report and summary of decision	Decision Taker	Date of Decision	Officer contact	Cabinet Member	Intention to consider report in private session and the reason(s)
	Cabinet	26 Mar 2020		Clist)	
Housing Revenue Account Asset Management Strategy To consider a revised strategy.	Homes Policy Development Group Cabinet	17 Mar 2020 26 Mar 2020	Andrew Pritchard, Director of Operations Tel: 01884 234950	Cabinet Member for Housing and Property Services (Councillor Simon Clist)	Open
Beech Road, Tiverton - Design and Build Tender To consider the award of the Conder Design and Build Tender Design and Build Tender Design and Build Tender	Cabinet	26 Mar 2020	Andrew Jarrett, Deputy Chief Executive (S151) Tel: 01884 234242	Cabinet Member for Housing and Property Services (Councillor Simon Clist)	Part exempt
Contract for Refurbishment and Replacement of Playground Equipment To consider the tender outcome.	Cabinet	26 Mar 2020	Andrew Busby, Group Manager for Corporate Property and Commercial Assets Tel: 01884 234948	Cabinet Member for the Environment (Councillor Luke Taylor)	Part exempt
Design Supplementary Planning Document - post consultation To consider the Supplementary Planning Document post consultation	Cabinet	26 Mar 2020	Jenny Clifford, Head of Planning, Economy and Regeneration Tel: 01884 234346	Cabinet Member for Planning and Economic Regeneration (Councillor Graeme Barnell)	Open

Title of report and summary of decision	Decision Taker	Date of Decision	Officer contact	Cabinet Member	Intention to consider report in private session and the reason(s)
Town Centre and Fore Street Flat Remodelling Projects To consider the proposed projects	Cabinet	16 Apr 2020	Andrew Jarrett, Deputy Chief Executive (S151) Tel: 01884 234242	Cabinet Member for Housing and Property Services (Councillor Simon Clist)	Open
Greater Exeter Strategic Plan To receive and note a report from the Head of Planning and Regeneration on the Corogress of the Greater Exeter Strategic Plan	Scrutiny Committee Cabinet	June 2020 June 2020	Jenny Clifford, Head of Planning, Economy and Regeneration Tel: 01884 234346	Cabinet Member for Planning and Economic Regeneration (Councillor Graeme Barnell)	Open